

Leadership Training for Supervisors



In Partnership with



IMPROVE PRODUCTIVITY

Train your Supervisors to “Lead — not just manage” and watch your organization reach higher levels of achievement. Front Line Leadership enforces the principle that every level of supervisor is responsible for creating an environment in which people understand what is expected of them, can communicate effectively with each other, are involved in decision making and take accountability for the work entrusted to them. Through this shared responsibility and accountability it has been shown consistently that measurable improvement in productivity will be achieved.

As of Fall 2017, over **3000 Supervisors** have benefited from the Front Line Leadership program.

ORGANIZATION BENEFITS

- Improved productivity and results.
- Enhanced teamwork.
- Higher employee engagement.
- People accepting responsibility and accountability.
- Less conflict.
- Fewer performance and discipline issues.
- Effective communication.
- Higher levels of goal achievement.
- Less crisis management.

INDIVIDUAL BENEFITS

- Better use of time.
- Feeling more in control.
- Less stress.
- More confidence.
- More empathy & understanding of people.
- Improved communication & coaching skills.
- Better overall management skills.

“Covered the basics and more. The small size of the class gave us lot of time to interact and tackle work-place issues/problems. Very hands-on program.”

Supervisor - Plastics Industry

“My organization has worked with Catalyst Training for the last 5 years and over that time we have enrolled upwards of 20 supervisors through their Front-Line Leadership Program. We used both the in-house and external enrollment options to get our supervisors through the 2 to 4 day formats and the feedback from our people has been very positive. We are very pleased with how the program has benefited our people and so have decided to use it as a core program for all our new and upcoming supervisors.”

Director Human Resources - Processing & Distribution Company

LEADERSHIP



THE FOUR STEPS

Participants must recognize that they are all leaders and that this brings with it many responsibilities. As a leader, one of the main responsibilities is to know how to set goals for their own success and for the success of and the organization.

The ability to communicate effectively is a critical leadership skill and when done effectively it has a profound impact. One of the challenges front line leaders face is the ability to manage time effectively. Managing time successfully increases productivity, reduces stress and improves team effectiveness.

Coaching, and training and development are key employee development skills that leaders must exhibit to create high performance employees. Then, handling performance, discipline, attitude and conflict issues becomes less of a problem for the high performing leader.

The last step is to understand the principles of employee motivation and how to create a high performing team. A leader that understands the principles of employee motivation, has the ability to build a high-performance team and is able to achieve high employee engagement.

PROGRAM FEATURES

- Workbook – Customized to specific organizations
- Case Studies – Based on the reality of the workplace
- Self Assessment Forms at the beginning of each session to improve personal awareness
- Personal Action Plans – Included at the end of each section to help track progress against goals
- Management support of learning through interactive assessment at end of each session

Duration	4 half-day sessions / 16 hours
Pre-Requisites	Should have people reporting to them
Audience	Supervisors, team leaders, lead hands, etc.
Class Size	12 participants maximum

The Front Line Leadership program works!

We will be glad to give you references to a broad range of companies on how over 3000 participants have benefited significantly from the program.

Developing leaders to their full potential

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