

Communication with WorkSafeBC Through Online Services

Employer overview

Teresa Cheung, M.Sc, JD

Overview

- Return to Work Obligations under Bill 41 have made communication with WorkSafeBC critical
- Our online tools provide employers with a variety of ways to communicate with WorkSafeBC
- Additionally, our online services provide employers with a variety of tools to view information and transact with us in an easy, fast, and secure way

Employer Portal

Employer Portal is accessible through WorkSafeBC.com



WORK SAFE BC

Search worksafebc.com



Log in / Create an account



New first aid requirements effective November 1, 2024

[Learn more](#)

Popular links

[Report a workplace injury](#)

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[Search the OHS Regulation](#)

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Claims Tab

The screenshot shows the WorkSafeBC online services portal. At the top left is the WorkSafeBC logo. To the right are links for 'Need help?' and 'Log out'. Below the logo is a navigation bar with 'My online services profile', 'Access my...', and 'Administration'. A welcome message reads 'Welcome Kate'. Under 'My Employer Services', there is a 'Please note' section and a 'Claims during the COVID-19 outbreak' section. A 'COVID-19 sick leave reimbursement' section includes a 'Get started' button. At the bottom, there are three tabs: 'Insurance', 'Health & Safety', and 'Claims', with 'Claims' being the active tab. The 'Claims' tab contains a list of links: 'Calculate weekly wage rate', 'Check review status', 'Hire a worker', 'Request & manage reviews', 'Submit a Form 7 Report of injury or illness', 'Submit claim document', 'View and download claim file disclosure', 'View claim cost report', and 'View claim information'.

Document Uploader

Location of Document Uploader

WORK SAFE BC

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Careers Contact Us

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Popular links

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Online tools for employers

Online services account: With your online services account you can:

- Report an injury
- Access information about your workers' claims
- Upload documents to a claim file

To set up your online services account, you'll need your WorkSafeBC account number and either the payroll report ID from a recent payroll report or your Internet Application Reference number. For more information, please watch this video on [Creating an Online Services Profile as an Employer](#).

Once you have an online account you can also:

- Report payroll and make payments
- Maintain your insurance account and update your address
- Access health and safety data and submit an Employer Incident Investigation Report or a Notice of Project

[Log on or create an account](#)

Use our document uploader: You can also upload documents to a claim file without logging in to your online services account. You'll need the worker's last name, date of birth, and claim number.

[Upload documents](#)

Technical Support

We provide technical support for our website and online services to anyone who uses our site. This includes workers, employers, and health and safety professionals.

Contact us for assistance with our website or online services.

Phone: 604.276.3135 (Lower Mainland)

Toll-free: 1.888.855.2477 (Canada)

Hours of operation: Monday to Friday, 7 a.m. to 5 p.m.

Email: ehelp@worksafebc.com