

Driving for Work: Managing Risk

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Learning more about you







The importance of addressing road safety issues

Legal responsibilities

5 things *you* can do to reduce crash risks

Questions, answers and discussion



Making the case for road safety



The numbers tell the story





The numbers tell the story

19 work-related crash fatalities







1,353
WorkSafeBC
crash-related
claims

138,000+ lost work days





The costs of work-related motor vehicle crashes

All Claims - Manufacturing	Crash Claims	Greater Costs
\$ 25,000	\$ 76,000	3x
53 days	84 days	1.6x

- Consequences for employee, family, company
- Lower morale, productivity
- Find, hire, train temporary employee
- Manage claim





Legal road safety responsibilities



Key road safety responsibilities

Workers Compensation Act

• **Employers** - ensure health and safety of employees



- **Supervisors** ensure safety of workers they supervise
- Employees take reasonable care to ensure their own health and safety; follow safe work procedures

Occupational Health and Safety Regulation





Focus on workplace, not vehicle ownership

- Workplace any place where a worker is engaged in work.
- Vehicle used for work is a workplace.
- Same responsibilities apply.
- Shape and improve policies and processes
 that enable all parties live up to safety responsibilities.





5 steps to help keep employees safe



ep 1: Prioritize road safety culture

Safety culture:

- sum of beliefs, values, attitudes and actions
- the ways workplace safety issues are addressed
- involves people across organization

Plenty of opportunities to get started



Start the road safety conversation

Management team

- safety meeting, article, email, chats with employees
- demonstrate leadership, commitment

Human resources, safety practitioners

- make road safety integral part of operations; communicate
- Building Policies and Procedures Tool Kit

Supervisors and drivers

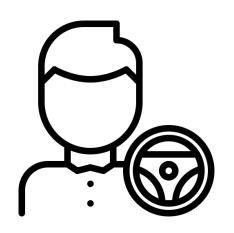
<u>Tailgate Meeting Tool Kit</u>



Step 2 – Prepare drivers to be safe

Drivers are KEY factor

Driver qualifications:



Knowledge + skills + attitude = driving behaviours



river competencies – part of hiring criteria



Understand driving abilities and gaps before you hire

Appreciate what driving tasks you can assign

Start thinking about necessary training / instruction



Learn more with ride-along assessments

- In-vehicle observations of driver performance
- Insights to knowledge, skills, attitudes
- Strengths and limitations driving assignments, training plan

SkillCheck web page

Register for online workshop





Driver competencies – part of hiring criteria

Job: delivery driver Candidate: ______

Driving criteria / skills	How to evaluate	Evaluation results
Strong driving record	Before interview, ask for copy of driver's abstract; check for penalty points, suspensions, prohibitions	No penalty points, suspension or prohibitions
Valid Class 1 licence	Ask to see driver's licence; check for proper class, issue / expiry date	Has valid Class 1, since 2002
Good navigation skills	Explain your navigations skills.	Used several GPS systems in other delivery jobs.
Patient, non-aggressive behaviours	Tell us how you manage to tolerate the frustrations of heavy traffic, and the impatient behaviours of other drivers.	Etc.
Excellent reversing skills	Tell us about some of the vehicles / configurations you have operated, and what safe reversing practices you commonly use.	Etc.



Step 3 – Orient employees to driving responsibilities

New hires – experienced or not, they all deserve orientation

Particularly important for young or new workers

Explain operational basics, demonstrate how, expectations



ep 4 – Managing driving at your workplace



educing driving risks







EVALUATING RISKS



ESTABLISHING PRIORITIES







Online risk assessment tool purpose-built for road safety



Built-in inventory of driving-related hazards



Framework to organize hazards



Objective criteria



Scoring guide helps you assign scores consistently



Reducing driving risks

- Suggestions to reduce risks
- Planning tool
- Links to tools and resources to accomplish aims
- Who's responsible, target dates
- Shareable summary page







Online journey management tool

Free, mobile-friendly, trip-planning checklist



Step 5 - Build and implement safe driving policies

- Explain how employees are expected to drive for work
- Capitalize on the knowledge and experience of drivers, supervisors
- Example policies and procedures

Building Strong Road Safety Policies

<u>Safe Work Procedures</u>



Summary

- Context, legal responsibilities
- 5 ways you can help reduce risks for employees who drive
 - 1. Company culture
 - 2. Driver and driving standards SkillCheck
 - 3. Orientation
 - 4. Risk assessments RiskCheck
 - 5. Journey management TripCheck



Questions





Contact us with your questions

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Our next webinar

Thursday November 25, 2021

Keeping your employees safe during winter driving

We will email you more information



Thank you

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