



# Make it Safe 2023: Mentoring Health and Safety Champions in your Business



Who we are

# Our Service Lines





## Modular Solutions

- Improving the way the world builds with faster schedules, cost certainty, higher quality
- Building for a wide variety of industry applications, including:
  - Affordable and social housing
  - Commercial and retail
  - Education
  - Healthcare infrastructure
  - Hospitality
  - Indigenous housing and infrastructure
  - Multi-family residential
  - Senior's housing



## Energy Services

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- Relocatable structures
- Access matting
- Soil stabilization and management
- Serving energy clients across British Columbia and Alberta
- Providing uninterrupted access to challenging sites
- Protecting environmentally-sensitive terrain



# OUTLAND

## Forestry Services

- Tree planting
- Fire support
- Vegetation management
- Premier reforestation and silviculture provider
- Protecting an asset that is invaluable to the environment and economy
- More than 40 million trees planted annually
- 2 billion trees planted since 1985



# Facilities Management & Operations

- Space and infrastructure solutions
- People and organizations solutions
- On-demand services
- Integrated facilities management
- Serving a variety of industries:
  - Aviation
  - Energy and resources
  - Education
  - Government
  - Defense and security
  - Healthcare and well-being
  - Retail
  - Business and industry





## Workforce Accommodations

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- Turn-key projects
- Open lodges
- Construction, installation and logistics
- Catering and operations
- Structure supply
- Serving the resource sector across Canada:
  - Energy
  - Mining
  - Forestry
  - Government







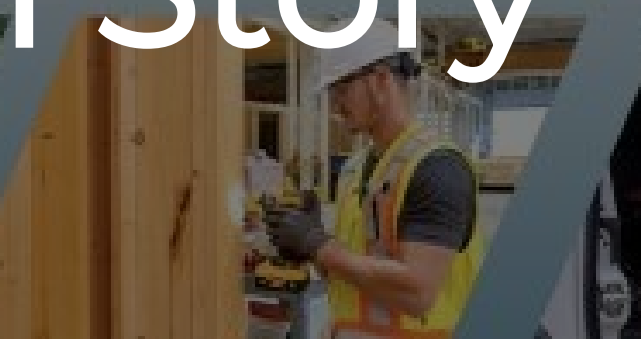
## Hospitality Services

- Resident Dining and Catering
- Housekeeping and Janitorial
- Hospitality Management
- Serving a variety of business sectors, including:
  - Private schools
  - Universities and colleges
  - Retail healthcare
  - Resort, leisure and recreation venues
  - Corporations of all sizes

Dexterra Group  
is recognized as  
one of Canada's Top  
Growing Companies



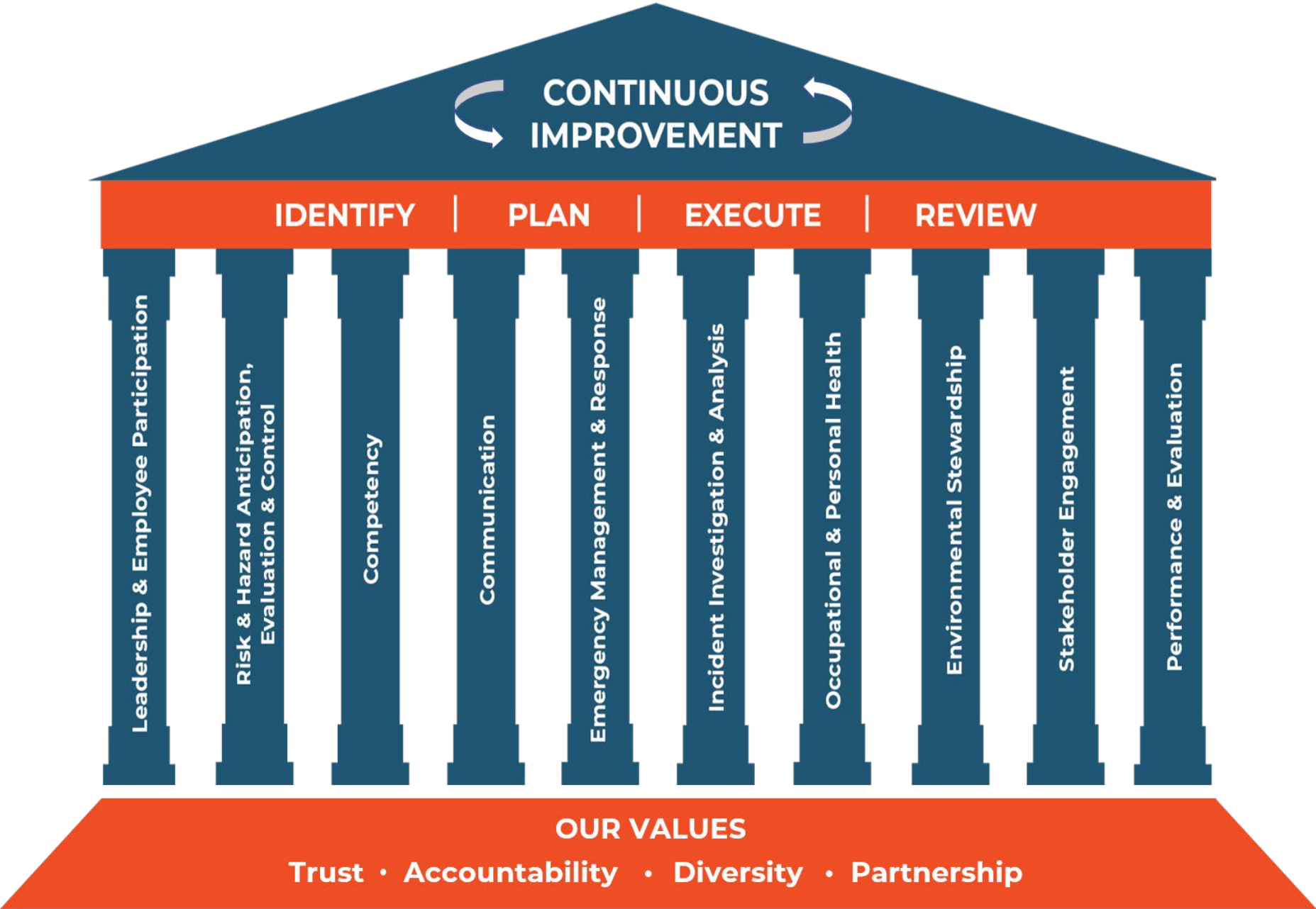
A Growth Story



**MENTORING**



Lay the foundation for champions



# PILLARS OF TOTAL HSEQ EXCELLENCE

# HSEQ Key Principles

- The internal responsibility system is the underpinning philosophy of the HSSQ & C function
- Operational leaders are accountable to ensure that HSSQ & C is managed at each site/project by operations (Identify/Plan/Execute/Review).
- HSSQ & C function is a support with creating the management systems, programs, tools, initiatives, checking and supporting culture and continuous improvement. (Identify/Plan/Review)





**Group Document Centre - HSEQ**

- Document Access
- Document Searchability
- Version Control
- File Naming
- Guidelines
- Templates
- Metadata
- Processes
- Forms
- Procedures

**HSE Legislation Updates**

**HSEQ A.W.A.R.E / HSEQ Alerts**

**Environment**

**CUBE Resources**

**Job Hazard Assessments**

**COVID-19**

**Learning**

**HSEQ Posters**

**SDS Reference Card Library**

**Safety Board Posting Requirements**

**Certifications & Awards**

**HSEQ Meeting Library**

**After Action Reviews**

**Site Emergency Response Plans**

**Decals & Logos**

**HSEQ Calendars**

**HSEQ Gallery**

Quick Links

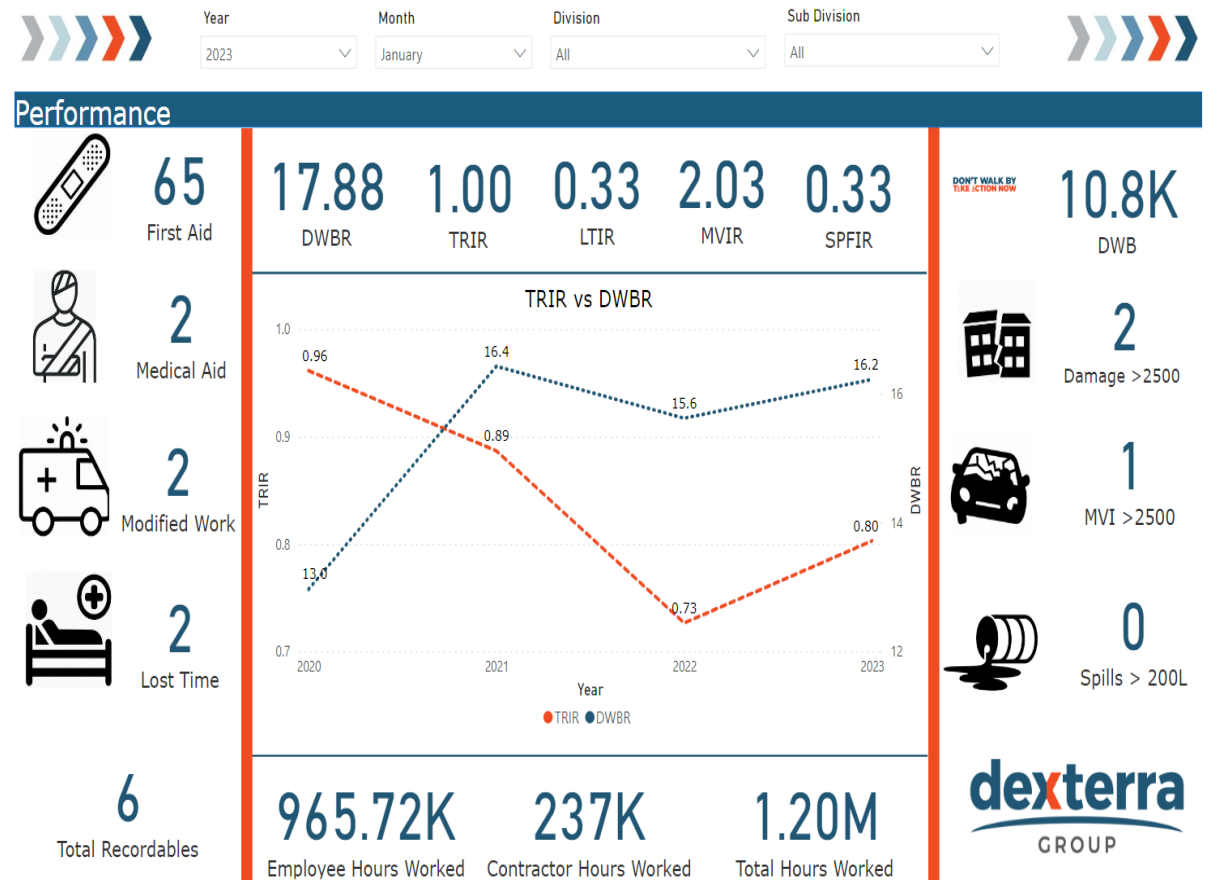
- HSEQ Monthly Statistics
- CUBE Login
- DWB e-form
- Proposal FAQ's
- HSEQ Campaign Materials
- Ontario Offices - Virtual HSE Board
- Alberta Offices - Virtual HSE Board

# Measuring Performance

## Measuring Performance success through:

- Rate of injuries
- DWB's observations
- Near Misses.
- Inspections, audits and regulatory visits.
- Corrective Actions
- Competency and Training
- Monitoring compliance and legislation changes
- Employee health and well-being

## Monthly Performance Statistics – Power BI



For illustration only



# HSEQ Communication

dexterra  
GROUP

ROUND UP



Issue 89 - May 26, 2022

**HSEQ**  
A.W.A.R.E.

Awareness While Activating  
Reflection and Engagement



Health



Safety



Environment



Quality

#TalkingHSEQTuesday #SavingFeul #HSEQInEverythingWeDo  
#SustainabliltyStrategy #DexterraGroup #CarbonFootprint



**HSEQ**  
A.W.A.R.E.  
Live Series

**HSEQ**  
A.W.A.R.E.  
Live THE BASICS

# Social Media

**Dexterra Group**  
5,030 followers  
4mo • 🌐

On this [#TalkingHSEQTuesday](#), we want to talk [#EnvironmentalAwareness](#) and what to know, do you know what it means for something to be biodegradable?


A biodegradable product means that an item can be disintegrated into its base elements by microorganisms and the passage of time.

These types of ideal biodegradable materials generally include:

- Food Scraps
- Untreated Wood
- Cardboard
- Paperstraws
- Eco-Friendly Paper Products.

Read more on biodegradability at <https://lnkd.in/euuvtqRa>

[#TalkingHSEQTuesday](#) [#Sustainability](#) [#GoGreen](#)  
[#Biodegradable](#) [#HSEQinEverythingWeDo](#) [#DexterraGroup](#)



**DID YOU KNOW?**

**HSEQ** A.W.A.R.E. | Awareness While Activating Reflection and Engagement

Health Safety Environment Quality

17 1 repost

Like Comment Repost Send

**Dexterra Group**  
5,030 followers  
11mo • 🌐

Is your vehicle ready for winter?

It's just about that time of year where the most dangerous thing you will do will be to step into your car.

To prepare for the snowstorm that will undoubtedly hit us, here are a few things you should have in place:

- Winterizing your vehicle is important – you can do it yourself or take it to a mechanic
- Anti-freeze – ensure the ratio of anti-freeze to water is such that your coolant can sustain the minus 40 and colder temperatures
- Tires – ensure you have good winter, snow-rated tires that are in good condition and properly inflated
- Ensure you have an emergency kit – reflectors, warm clothing, water, and other items
- Be considerate of black ice – especially during freeze/thaw periods, on bridges, overpasses and in shaded area
- Have a phone with you in the event you need assistance

[#TalkingHSEQTuesday](#) [#WinterDriving](#)  
[#HSEQinEverythingWeDo](#) [#DrivingSafety](#) [#DexterraGroup](#)



**DID YOU KNOW?**

**HSEQ** A.W.A.R.E. | Awareness While Activating Reflection and Engagement


Health Safety Environment Quality

19 5 reposts

Like Comment Repost Send

# Using our Communication channels

## DID YOU KNOW?

 **2,000 workers have a job-related eye injury that requires medical treatment every single day.**

According to the National Institute for Occupational Safety and Health (NIOSH), 2,000 workers have a job-related eye injury that requires medical treatment every single day? In jobs like welding or mining, safety glasses are a must, but the risk of injury is high in any environment where things like wood splinters, nails, cement chips, or metal parts are flying around. Wearing safety glasses with protective side shields is smart practice not only at work, but at home also.

I'm assigning everyone a homework task. But don't panic, this homework will be a piece of cake! What I'd like you to do on your way home today is spend the evening observing the many beautiful things in this world! For just one evening, stop taking your eyesight for granted!

### Let me suggest the following:

As you leave the workplace today, look up, down and all around, observing the beauty around you. Have you ever stopped to think how wonderful your eyesight really is? Well, think about it. For about two minutes, close your eyes completely and contemplate how life would be if you lost your eyesight! That's it-your homework is complete! Did you come up with visions about how your life would change if you couldn't see?

Your eyesight is a precious gift. Please do not wait until it's too late to come to your senses. If your work presents an exposure to eye hazards, wear your eye protection. Don't take chances. Open your eyes and protect your vision!



**Don't Walk By, Take Action**



## Difference between QA and QC

### What is Quality Assurance?

Quality assurance (commonly referred to as QA) is a set of principles, processes, and protocols a company sets in order to ensure that the quality of the products and services they offer are consistently high and are compliant with organizational and regulatory standards.



Once the model for high quality has been set, QA steps in to serve as a template to guide workers in meeting quality objectives for each individual product and for each instance a service is rendered.

**Quality Assurance and Quality Control: What they are, how they differ, and why it matters?**

We all have our own ideas on what quality is supposed to be. But in the context of the products and services we pay for, the work we do, and the life we live, we all want and strive for good quality.



## DID YOU KNOW?

### Energy Efficiency

We're fortunate to be living in an era dominated by technology and innovation. Smart technology, transportation efficiencies and useful apps are everywhere, making it easier for all of us to live more efficiently. So, with all of this amazing innovation, I often wonder why so many people still aren't living greener.

If all of us made just one eco-friendly change, we would significantly impact the Earth, our communities and our energy bills. In case some of you are willing to make small changes but don't know what to do to be energy-efficient, below are some things you can do to be greener at home.

- **Lower Your Thermostat** - Adopt the habit of lowering the temperature on your thermostat while away from home or at night when you're sleeping. Dropping the temp by just three to five degrees may reduce your monthly utility bill and use less energy.
  - **Start a Compost Pile** - You don't need a ton of space in your backyard to start a compost pile. Compost is the result of organic waste that's kept in a pile or container that decomposes over time. Your fruit and vegetable waste not only becomes valuable fertilizer for your lawn or garden, but it reduces the amount of trash you produce on a daily basis.
  - **Seal All Windows** - Go the extra mile by sealing the air leaks in and around the windows in your home. If your windows are drafty, consider adding weatherstripping around the frames.
- **Limit Space Heater Use** - Although electric and gas space heaters keep your feet nice and toasty in cooler weather, they aren't the most efficient way to heat your home. Many space heaters use 1,500 watts of energy to run and are considered to be a costly way to drain your energy bill. Be sure the model of your space heater is energy-efficient; consider layering clothing or investing in blankets instead of cranking up your thermostat.
- **Turn Off Unnecessary Water** - Be conscious of running water while brushing your teeth or shaving. Also, bathing typically uses 75 gallons of water compared to a shower that uses about 17.2 gallons on average. You also should avoid running half-loads of laundry in your washer. A full load means more clothes get washed at once, which in turn conserves water (and money).
- **Replace Incandescent Bulbs** - LED bulbs offer longer lasting light and are more energy-efficient than your old incandescent bulbs. Since the average home uses 40 bulbs, switching over to greener bulbs is a great way to save on your electrical bill.
- **Unplug Unused Chargers** - Cell phone and battery chargers that are plugged in but not in use are often referred to as energy vampires. According to Energy.gov, the average charger consumes 0.26 watts of energy when not in use and 2.24 watts when connected to your phone. Alone, one charger won't



**HSEO** | Awareness While Activating  
A.W.A.R.E | Reflection and Engagement



### Attendance Record

Topic:		Date:	
Trainer Name:		Trainer Initials:	
count:			
#	Employee Name	Employee Initials	
1			
2			
3			
4			
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20			

# HSEQ Live Series

- Launched in 2022 to increase employee engagement
- Invite SMEs with HSEQ backgrounds to share their thoughts, ideas and/or knowledge on various topics related to HSEQ
- Some of our series have been:
  - Safe Start 2023
  - One Step at a Time: Preventing Slips, Trips and Falls
  - Workplace Violence: Prevention and Policy
  - Drugs and Alcohol at Work
  - Line of Fire
  - Day of Mourning w/ Special Guest Speaker



# Engaging in the wider community



# Environment Social Governance (ESG)?

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- Environmental – How can we minimize our environmental impact?
- Social – How can we help and/or support communities we operate in?
- Governance – How are we measured on Performance, Management Systems, and Diversity



Leading by example is one of the most crucial things a leader can do. You go first if you want everyone else to be enthusiastic, devoted, committed, and motivated!



How do we get  
employees to  
participate in Health,  
Safety, Sustainability,  
Quality & Community





**DON'T WALK BY**  
**TAKE ACTION NOW**

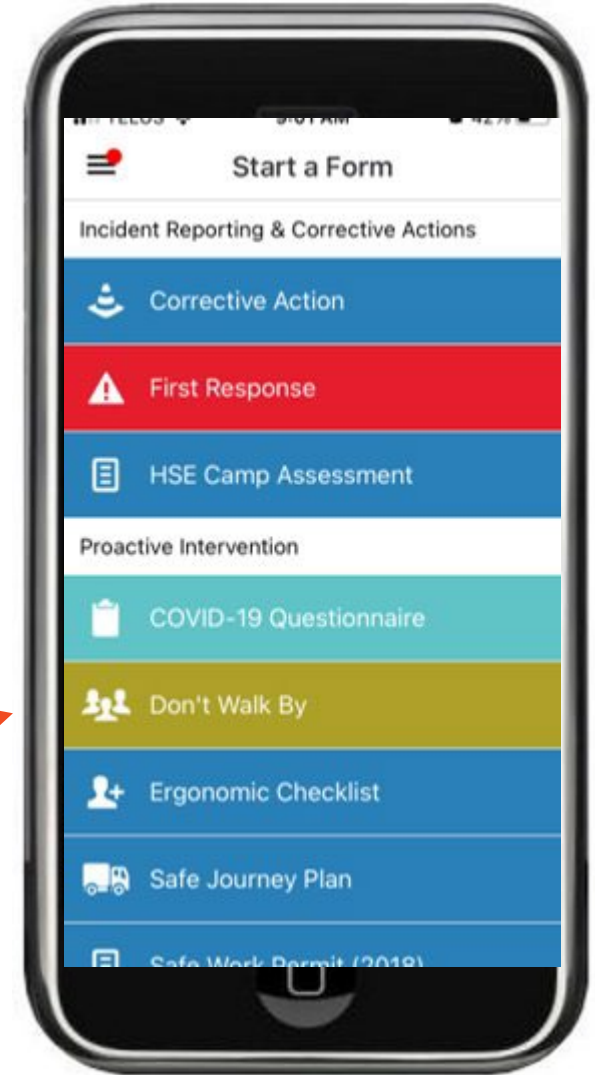
# DON'T WALK BY TAKE ACTION NOW



How do I get started??

QR Code is available for scanning that takes you directly to the e-form.

Cube App – Start a e-form on your Smartphone on your dashboard.



**DON'T WALK BY**  
**TAKE ACTION NOW**



**WE'RE  
CELEBRATING  
DON'T WALK BY  
WEEK**

**Apr 30-May 6, 2023**

- ✓ **#tellafriend**
- ✓ **Scan the QR code and share the DWB Portal**

**#ITSOKTOSPEAKUP**



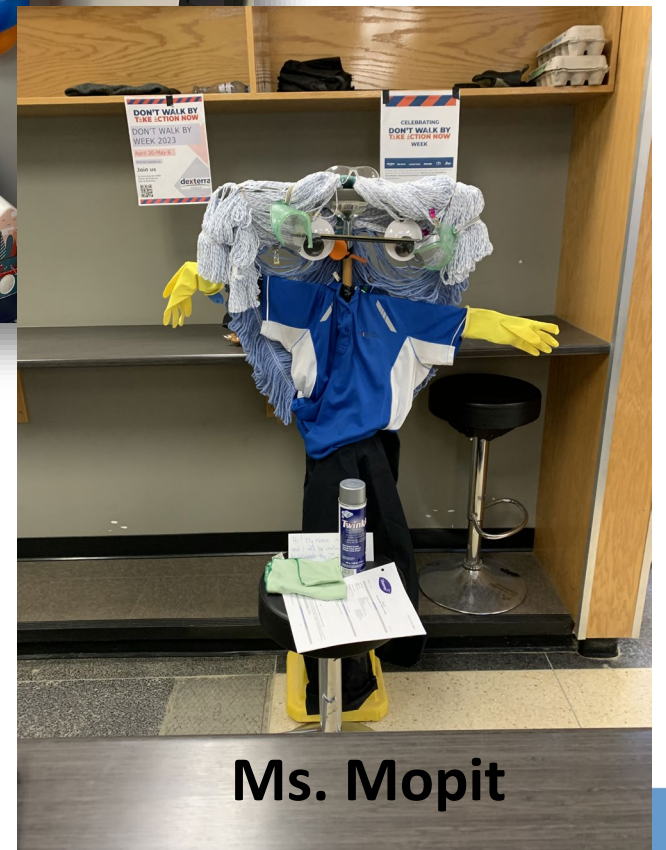
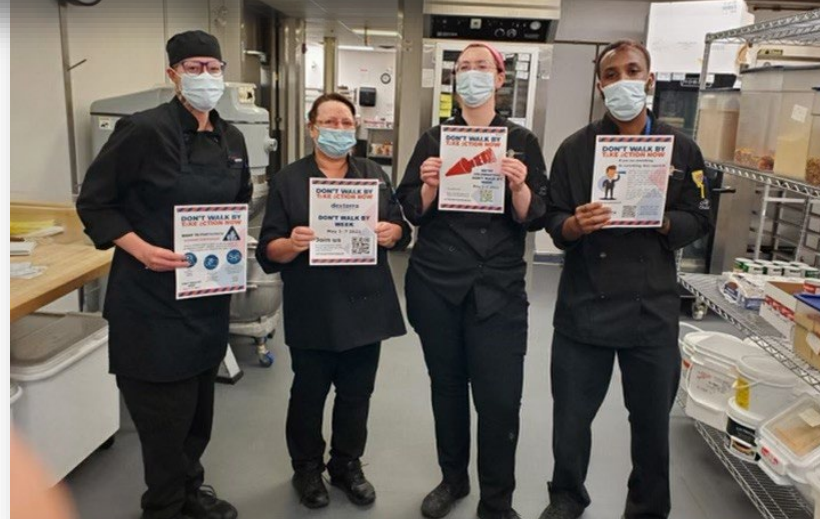
Scan QR  
code to  
access DWB  
week  
Microsite

**dexterra**  
GROUP

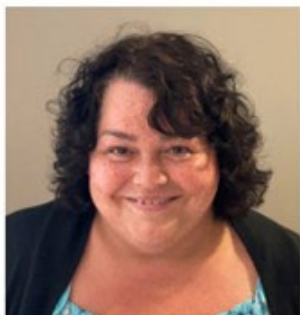
# DON'T WALK BY TAKE ACTION NOW

# DON'T WALK BY WEEK

Apr 30-May 6, 2023



Ms. Mopit



**Becky**  
Project Manager

"I am a huge supporter of the Don't Walk By approach that is used at Dexterra. I firmly believe you can walk into any room and find at least one issue that would need to be corrected; you then have two choices – keep walking or fix it (if you can, otherwise, report to your supervisor). The first option could lead to an injury, while the second will prevent that injury and ensure your coworkers go home safely at night. Not only does the DWB approach take note of issues, it also allows us to recognize employees, who contribute to make a difference and who live by the HSEQ credo; this also is easy to find when you pay attention to your co-workers.

The need for paper copies of the DWB has been eliminated/reduced and we are able to record everything digitally in an app. I have always been an advocate for and will continue to encourage all employees to use the DWB approach."

**Gurtej**  
Account Director

"Don't Walk By is an investment for today and tomorrow. If you eliminate the hazard/issue today, everyone will be safe tomorrow. DWBs work as a vigilante at our location, and it has established a consistency and discipline for each employee to recognize, report, and get incentives."



**Mike**  
Vice President, Rentals and Logistics

"In the last 6 months, we have picked up the pace and the entire team is really engaged in the Don't Walk By, Take Action Now approach and it's been keeping the conversation around health, safety, environment and quality open. There is also a lot more sharing of the Don't Walk By observations (DWBs). We now take five DWBs a week and send out an email to every employee in Energy Services to reinforce the observations that are coming up often.



Employees think that people leaders aren't looking at them, so they started to wonder what's the point in reporting DWBs? Now that they know we're looking and taking action, it inspires them to participate more and, this goes beyond the workplace."



## Five Minutes with Adam

Project Manager



### Why are you proud to work at Dexterra Group?

I am proud to be part of the NRB team at Dexterra Group because many of the projects we work on satisfy a critical need within Canada's housing crisis. I'm happy to be part of a team that's actively engaged in Effective Altruism.

### Tell us about a time where you celebrated a safety or quality success.

The Calgary manufacturing plant recently received the Quality Recognition award for the Lone Mountain Land project. Congratulations to the team at Calgary for a job well done!



# October 2023 TEAM TALK



## Team Meeting Agenda

- Values Moment
- Recognition Moment
- Local Don't Walk By Moment
- Employment Equity
- HSEQ Moment
- Local News



# **DON'T WALK BY TAKE ACTION NOW**

## **HILDA**

**Is awarded this certificate in recognition of exemplifying  
our HSEQ Credo**

### **For supporting HSEQ initiatives**

Hilda created a health like safety moment to share with her team about heart health and overall wellness. Thanks to Hilda's sharing we will communicate this health moment with the wider Dexterra organization

**Thank you for not walking by and taking action!**

**Date of Issue:**  
October 2023



**Presented By:**  
Lee-Anne Lyon-Bartley

**Do you have any  
examples of  
empowering  
mentors in your  
business?**







# Questions, Comments, Feedback

**Connect with Lee-Anne**

[linkedin.com/in/lee-anne-lyon-bartley-a9104247](https://www.linkedin.com/in/lee-anne-lyon-bartley-a9104247)

Connect with us on LinkedIn &  
join the movement and follow  
**#TalkingHSEQTuesdays**