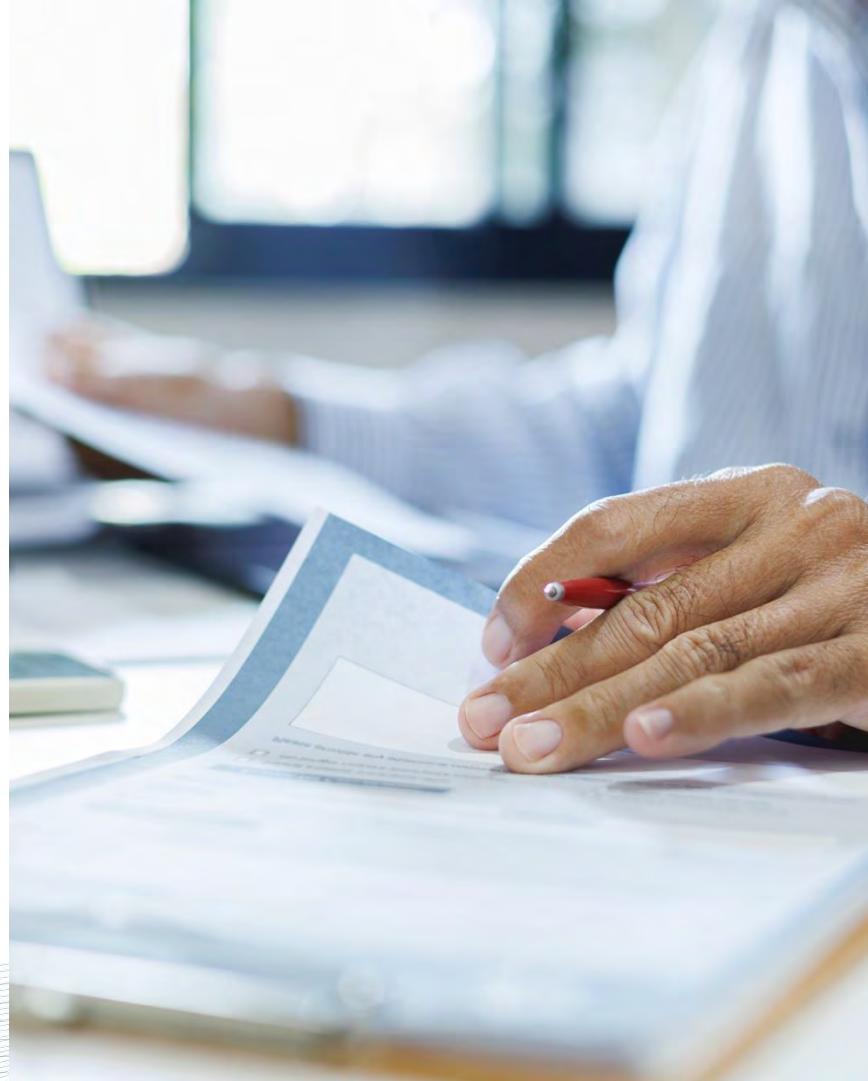


# Safety 2026

# Set up for

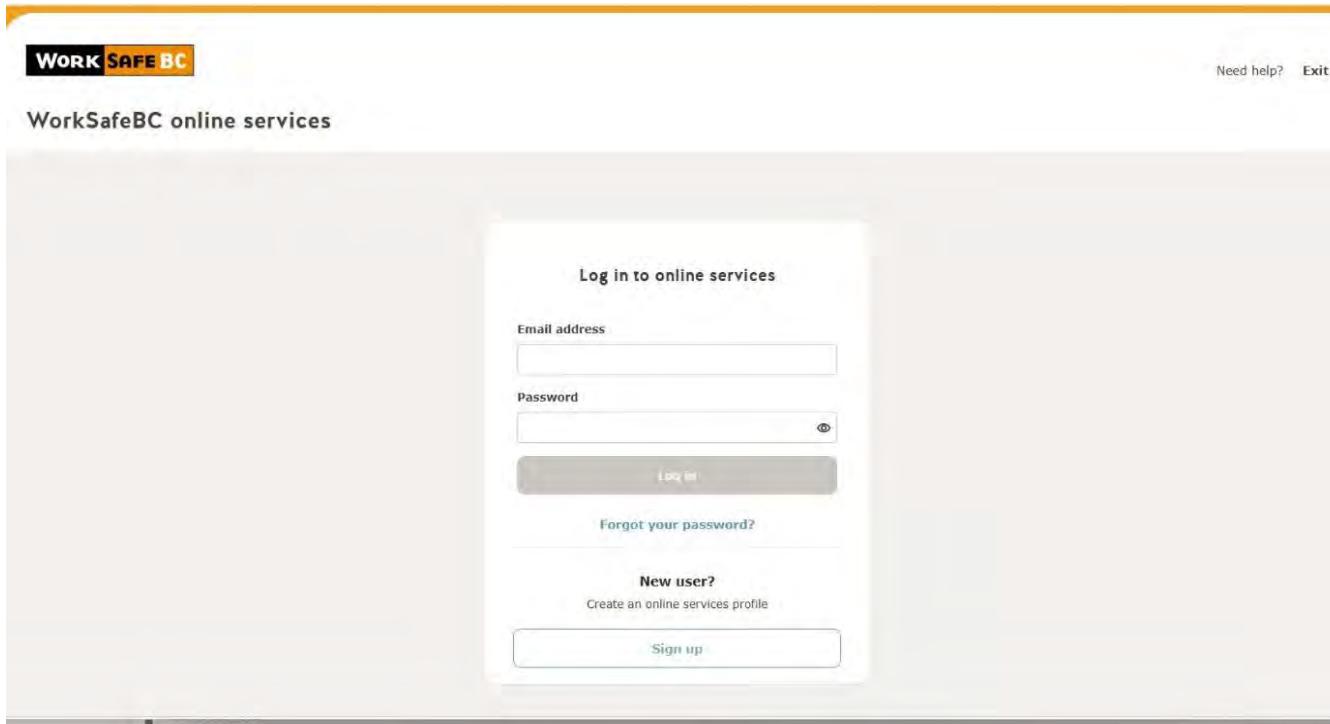
# Success



# IN THIS WEBINAR YOU WILL LEARN

- How to access and read your WorkSafeBC Employers Report Card. Know exactly how your company's health and safety performance measures up
- Find out how your safety performance compares to other companies—and how it impacts rates for the whole industry.
- Align your Report Card with Risk Management approach
- Explore tools you can use to prevent injuries and reduce your insurance premiums

# How to access your WorkSafeBC Online Services



# Your WorkSafe Employers Services

My profile • Access my... • For administrators • Last update in January 27, 2024, 5:14 p.m.

Welcome Heidi

**My Employer Services** [REDACTED]  
[REDACTED]

To ensure the confidentiality of the information contained within these applications, only authorized employees within your organization should have access to these services.

Would like to hear your feedback  
We're seeking feedback from employers to improve our online services and make it easier to interact with us online. If you have a suggestion for us or would like to tell us about your online experience, we'd love to hear from you. If you have a question about your account or claim(s), or are experiencing technical issues, please contact us directly. You can find all contact information on [worksafebc.com/contact-us](http://worksafebc.com/contact-us).

[Give feedback](#)

**Insurance** **Health & Safety** **Claims**

<b>Account information</b> <small>?</small> [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] <a href="#">Manage my account</a>	<b>Letters and Documents</b> <small>?</small> View your insurance-related letters and statements of account. <a href="#">View letters &amp; documents</a>	<b>Contact details</b> <small>?</small> [REDACTED] <a href="#">Change my address</a>
<b>Payroll report status</b> Annual Report: <input checked="" type="radio"/> Completed  <a href="#">Report payroll</a>	<b>Account balance</b> <small>?</small> Current balance: \$0.00  <a href="#">Make a payment</a>	<b>Clearance status</b> <small>?</small> Admits clearance to April 1, 2026. <a href="#">Learn more</a>  <a href="#">Clearance alerts</a> <a href="#">Get clearance</a>
<b>Rate information</b> View your firm's rate information, including experience rating adjustments and claim costs.  <a href="#">View rate information</a>	<b>Health &amp; Safety Planning Tool Kit</b> Learn about injuries and claims, compare your performance to your peers, identify trends, and plan health and safety initiatives for your workplace.  <a href="#">Go to tool kit</a>	<b>Other services</b> Apply for insurance as an employer or business (or view your application) <a href="#">Calculate experience rating</a> <a href="#">Check review status</a> <a href="#">Delegate Management (Share your claims cost information)</a> <a href="#">Request &amp; manage reviews</a>

Change

Manage my account

View letters & documents

Change my address

<p><b>Payroll report status</b></p> <p>Annual Report: Completed</p> <p><a href="#">Report payroll</a></p>	<p><b>Account balance</b> ⓘ</p> <p>Current balance: \$0.00</p> <p><a href="#">Make a payment</a></p>	<p><b>Clearance status</b> ⓘ</p> <p>Advance clearance to April 1, 2026</p> <p><a href="#">Learn more</a></p> <p><a href="#">Clearance alerts</a></p> <p><a href="#">Get clearance</a></p>
<p><b>Rate information</b></p> <p>View your firm's rate information, including experience rating adjustments and claim costs.</p> <p><a href="#">View rate information</a></p>	<p><b>Health &amp; Safety Planning Tool Kit</b></p> <p>Learn about injuries and claims, compare your performance to your peers, identify trends, and plan health and safety initiatives for your workplace.</p> <p><a href="#">Go to tool kit</a></p>	<p><b>Other services</b></p> <p><a href="#">Apply for insurance as an employer or business (or view your application)</a></p> <p><a href="#">Calculate experience rating</a></p> <p><a href="#">Check review status</a></p> <p><a href="#">Delegate Management (Share your claim cost information)</a></p> <p><a href="#">Request &amp; manage reviews</a></p>

# Health and Safety Planning Tool Kit

## Employer Health and Safety Planning Tool Kit

Analyze your injuries and risks, compare your performance to your peers, identify trends, and plan your health and safety initiatives

**Quick Stats**

- Time-loss claims (2024): 0
- Serious injury claims (2024): 0
- Total work days lost (2025): 0
- Most frequent accident type: **N/A**

**Financial Summary**

- Cost of claims (2025): \$0
- Experience rating (2025): **0.0% discount**
- Maximum potential savings (2025): **\$44**
- Most costly accident type: **N/A**

**How you compare to your peers**

View employer report >

**How is your organization doing?**

- See how your injury costs impact your insurance rate
- See how you compare to your peers
- View your inspection history

**Discover what you can do to improve**

- See which injuries are driving your costs
- Learn what regulations and risks are most cited in your industry
- See your return-to-work trends
- Learn about your high duration claims

**Learn more**

- View your reports
- Calculate the actual cost of incidents in your workplace
- Analyze health and safety data for your industry
- Learn more about creating a healthy and safe workplace

How to use the tool kit >

# Health and Safety Planning Tool Kit

## How is your organization doing?

- See how your injury costs impact your insurance rate
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- Analyze health and safety data for your industry
- Learn more about creating a healthy and safe workplace



[How to use the tool kit ▶](#)

# How to access your WorkSafe Employers Report

WORK SAFE BC

Main Experience Rating Forecaster Peer Comparison Injury Breakdown Maps Return to Work Industry Risks More

Employer reports

View your occupational health and safety performance

**ER** Employer Report: Get a one-page snapshot of your company's key health and safety measures over the last five years, a breakdown of your company's injuries, and compare your company's performance to your industry.

**OHS** Occupational Health & Safety Summary Report: See a summary of your prevention activities such as inspection reports and orders at an organizational and operational location level.

**CC** Claims Cost Analyzer: Review your company's claims costs and trends over time online to better understand and analyze the claims in your organization.

## Employer Report

### Employer ABC (Sample)

123456 – Sample CU Industry

Performance Scorecard						
Measure	Period	Actual	Rank	Better	Comparison vs. Peers	Worse
Experience Rating %	2017	41.9%	150 / 185			
Injury Rate	2013-2015	3.0	140 / 185			
% Serious Injury	2013-2015	5.8%	11 / 85			
Duration	2013-2015	24	110 / 185			

## Part I - Employer Summary Overview

The following shows a summary overview of your claims, prevention and insurance information.

Year Range:	2012 - 2017	COR - OHS: N	Exp. N/A	Address:		
Activity Start Date:	April 1, 2012	COR - RTW: N	Exp. N/A			
Activity End Date:		High Risk Strategy Group:	Non High Risk Strategy			
<b>Injury Prevention</b>						
# Time-loss Claims	71	59	60	75	34	9
# Person Years	2,330	2,310	2,130	2,160	0	0
Injury Rate (Employer)	3.0	2.6	2.8	3.4		
Injury Rate (CU)	1.8	1.6	1.7	1.7		
# Excess Injuries	29	21	25	38	0	0
Inspection Reports / Other Contacts	6 / 1	14 / 2	7 / 1	7 / 1	7 / 0	4 / 1
Prevention Orders / Order Follow-ups	6 / 7	18 / 21	5 / 0	1 / 6	4 / 3	6 / 6
Warning Letters Sent / Net Penalties Imposed	0 / 0	0 / 0	0 / 1	0 / 0	0 / 0	0 / 0
<b>Injury Recovery</b>						
Six-Month Truncated Duration (Employer)	19	25	18	28	23	
Six-Month Truncated Duration (CU)	26	24	24	23	24	
RTW (<= 4 weeks) (Employer)	53 / 75 %	46 / 74 %	45 / 69 %	51 / 71 %	24 / 53 %	5 / 56 %
RTW (<= 26 weeks) (Employer)	64 / 90 %	58 / 94 %	58 / 89 %	61 / 85 %	41 / 91 %	8 / 89 %
Total RTW (Employer)	65 / 92 %	59 / 95 %	59 / 91 %	65 / 90 %	42 / 93 %	9 / 100 %
Total RTW (CU)	2,296 / 89 %	2,173 / 89 %	2,353 / 88 %	2,432 / 90 %	2,447 / 91 %	552 / 92 %
<b>Claim Summary</b>						
# Time-loss Claims	71	59	60	75	34	9
# Work-Related Deaths	0	0	0	0	0	0
# First-Paid LTD Claims	0	2	3	2	1	0
Serious Injury Claims	1 / 1 %	4 / 7 %	2 / 3 %	5 / 7 %	5 / 14 %	0 / 0 %
# Sprains and Strains	32	19	27	27	13	2
Long Recovery Sprains and Strains	6 / 19 %	7 / 37 %	8 / 30 %	6 / 22 %	3 / 23 %	1 / 50 %
# Health Care-Only Claims	82	84	60	75	81	20
Total Work Days Lost	1,483	1,720	1,844	1,286	1,428	354
Work Days Lost for Injuries in This Year	971	1,142	974	1,400	804	126
Total Claim Costs Paid	\$139,642	\$214,670	\$235,397	\$185,666	\$192,867	\$42,693
Claim Costs Paid for Injuries in This Year	\$96,486	\$116,481	\$105,471	\$171,664	\$111,137	\$12,549
<b>Insurance</b>						
Base Rate	\$0.97	\$0.96	\$1.05	\$1.08	\$1.04	\$0.94
Experience Rating %	30.0%	25.4%	27.5%	34.3%	28.9%	41.0%
Net Rate	\$1.26	\$1.20	\$1.34	\$1.45	\$1.34	\$1.33

### STD/LTD/Fatal Claims and Costs by Injury Type

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 injury types involved in an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Injury Type	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Other Strains	82	27%	\$372,571	45%
Heat Burns	73	24%	\$80,865	7%
Back Strain	40	13%	\$92,684	11%
Contusion	39	13%	\$55,207	7%
Concussion	31	10%	\$118,460	14%
Laceration	19	6%	\$40,188	5%
Chemical Burns	4	1%	\$1,384	0%
Fractures	3	1%	\$23,892	3%
Tendinitis, Tenosynovitis	2	1%	\$43,614	5%
Abrasion	2	1%	\$1,816	0%
Other Injuries	7	2%	\$17,787	2%
<b>Total</b>	<b>302</b>		<b>\$826,468</b>	

### STD/LTD/Fatal Claims and Costs by Body Part

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 body parts involved in an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Body Part	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Wrist, Fingers & Hand	83	27%	\$184,757	22%
Back	43	14%	\$94,577	11%
Other Upper Extremity	37	12%	\$53,895	6%
Other Head	31	10%	\$118,460	14%
Knee	14	5%	\$42,108	5%
Ankle, Toe & Feet	11	4%	\$29,245	4%
Shoulders	8	3%	\$91,524	11%
Eye	6	2%	\$3,709	0%

**Claim Characteristics**

**STD/LTD/Fatal Claims and Costs by Accident Type**

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 accident types involved in an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Accident Type	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Exposure to Heat, Cold	73	24%	\$60,777	7%
Fall on Same Level	62	21%	\$230,886	28%
Struck By	43	14%	\$93,442	11%
Overexertion	43	14%	\$181,896	22%
Struck Against	33	11%	\$115,200	14%
Fall from Elevation	15	5%	\$62,652	8%
Involuntary motion	9	3%	\$14,628	2%
Acts of Violence, Force	6	2%	\$11,781	1%
Exposure to Toxic Substances	5	2%	\$2,846	0%
Other Bodily Motion	4	1%	\$5,109	1%
Other Accidents	9	3%	\$47,193	6%
<b>Total</b>	<b>302</b>		<b>\$826,468</b>	

**STD/LTD/Fatal Claims and Costs by Injury Type**

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Concussion	31	10%	\$116,460	14%
Laceration	19	6%	\$40,188	5%
Chemical Burns	4	1%	\$1,384	0%
Fractures	3	1%	\$23,892	3%
Tendinitis, Tenosynovitis	2	1%	\$43,814	5%
Abrasions	2	1%	\$1,818	0%
Other Injuries	7	2%	\$17,787	2%
<b>Total</b>	<b>302</b>		<b>\$826,468</b>	

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Knee	14	5%	\$42,108	5%
Ankle, Toe & Feet	11	4%	\$29,245	4%
Shoulders	8	3%	\$91,524	11%
Eye	6	2%	\$3,709	0%
Face & Ears	6	2%	\$8,101	1%
Other Body Parts	63	21%	\$204,291	25%
<b>Total</b>	<b>302</b>		<b>\$826,468</b>	

**Note:** Claim costs represent the costs paid to date on the given claims, total costs may be subject to change and may increase from month to month due to following:

- 1) Claims, particularly recent claims, may not be fully developed and require more time to complete.
- 2) Ongoing payment updates - lump sum payments on new and old claims, relief of claim costs, and cost reversals/reallocations.

## Claim Characteristics

### STD/LTD/Fatal Claims and Costs by Accident Type

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 accident types involved in an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

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Involuntary motion	9	3%	\$14,626	2%
Acts of Violence, Force	6	2%	\$11,781	1%
Exposure to Toxic Substances	5	2%	\$2,846	0%
Other Bodily Motion	4	1%	\$5,109	1%
Other Accidents	9	3%	\$47,193	6%
Total	302		\$826,468	

## Claim Characteristics

### STD/LTD/Fatal Claims and Costs by Sources of Injury

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 sources of an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Source of Injury	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Working Surfaces	67	22%	\$263,487	32%
Boxes, Containers	52	17%	\$180,957	19%
Animal Products, Food Products	38	13%	\$32,367	4%
Buildings & Structures	24	8%	\$80,210	7%
Electrical apparatus	21	7%	\$93,036	11%
Liquids	19	6%	\$15,604	2%
Bodily Motion	16	5%	\$63,536	8%
Furniture, fixtures	15	5%	\$36,139	4%
Machines	9	3%	\$30,248	4%
Other Sources	41	14%	\$70,884	9%
Total	302		\$826,468	

**Claim Characteristics**

**STD/LTD/Fatal Claims and Costs by Sources of Injury**

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 sources of an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Source of Injury	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Working Surfaces	87	22%	\$283,487	32%
Boxes, Containers	52	13%	\$180,957	19%
Animal Products, Food Products	38	13%	\$32,387	4%
Buildings & Structures	24	8%	\$80,210	7%
Electrical apparatus	21	7%	\$93,036	11%
Liquids	19	6%	\$15,804	2%
Bodily Motion	16	5%	\$83,538	8%
Furniture, fixtures	15	5%	\$36,139	4%
Machines	9	3%	\$30,248	4%
Other Sources	41	14%	\$70,884	9%
<b>Total</b>	<b>302</b>		<b>\$826,468</b>	

**STD/LTD/Fatal Claims and Costs by Occupation**

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 occupation types having an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Occupation	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Food counter attendants, kitchen helpers and related support occupations	211	70%	\$552,608	67%
Restaurant and food service managers	37	12%	\$117,913	14%
Food service supervisors	23	8%	\$31,285	4%
Janitors, caretakers and building superintendents	12	4%	\$36,886	4%
Cooks	11	4%	\$30,909	4%
Cashiers	5	2%	\$56,285	7%
Retail and wholesale trade managers	1	0%	\$767	0%
Other trades helpers and laborers	1	0%	\$333	0%
Food and beverage servers	1	0%	\$522	0%
<b>Total</b>	<b>302</b>		<b>\$826,468</b>	

**STD/LTD/Fatal Claims and Costs by Age Group**

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for age groups with an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Age Groups	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
0 to 14	0	0%		0%
15 to 24	136	45%	\$191,128	23%
25 to 34	45	15%	\$97,500	12%
35 to 44	49	16%	\$217,010	26%
45 to 54	39	13%	\$221,666	27%
55 to 64	29	10%	\$93,268	11%
65+	4	1%	\$5,895	1%
Unknown Age	0	0%		0%
<b>Total</b>	<b>302</b>		<b>\$826,468</b>	

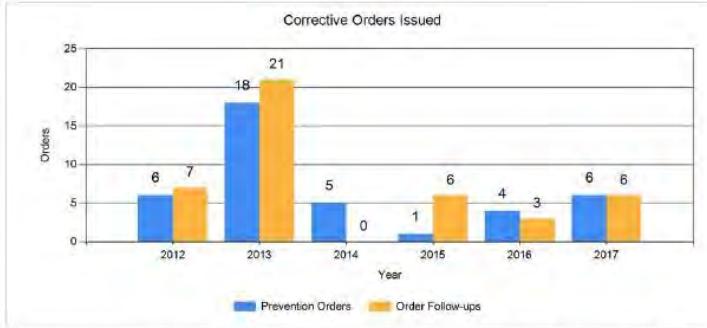
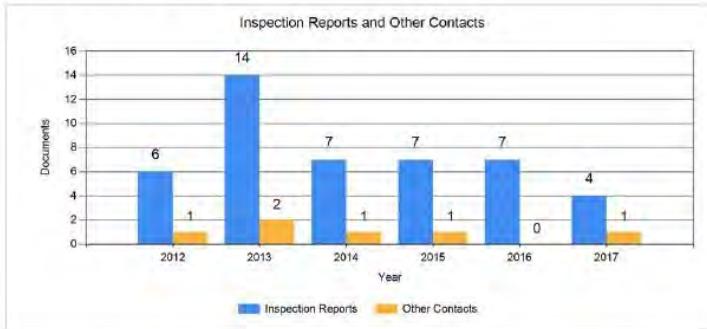
**Note:** Claim costs represent the costs paid to date on the given claims, total costs may be subject to change and may increase from month to month due to following:

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- 2) Ongoing payment updates - lump sum payments on new and old claims, relief of claim costs, and cost reversals/reallocation.

## Part V – Your Compliance Activity

### Prevention Activities

The following charts show your WorkSafeBC injury prevention activity, including workplace inspections, orders, and penalties over the last five to six years.



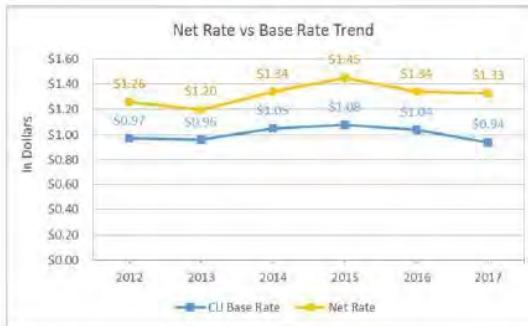
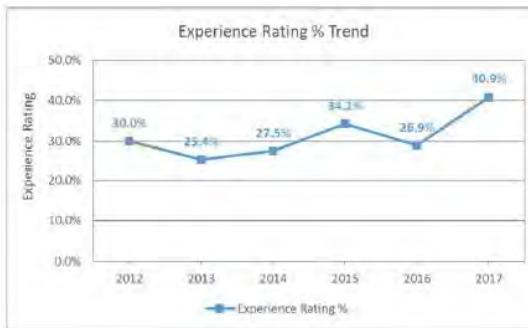
	2012	2013	2014	2015	2016	2017
Inspection Reports	6	14	7	7	7	4
Other Contacts	1	2	1	1	0	1
Prevention Orders	6	18	5	1	4	6
Order Follow-ups	7	21	0	6	3	6
Warning Letters Sent	0	0	0	0	0	0
Net Penalties Imposed	0	0	1	0	0	0

## Part II - What You Pay

### Assessment Rates

Each year WorkSafeBC calculates a base rate, which reflects the historical cost of injuries in your industry. An experience rating discount or surcharge, based on your firm's health and safety record, is then applied to determine your net rate.

The table below shows the base rate for your Classification Unit (CU), your organization's experience rating and net rate, the lowest possible rate (by earning a 50 % discount), and the highest possible rate (by getting a 100 % surcharge) over a five year period.



	2012	2013	2014	2015	2016	2017
<b>CU Base Rate</b>	\$0.97	\$0.96	\$1.05	\$1.08	\$1.04	\$0.94
<b>Experience Rating %</b>	30.0%	25.4%	27.5%	34.2%	28.9%	40.9%
<b>Net Rate</b>	\$1.26	\$1.20	\$1.34	\$1.45	\$1.34	\$1.33
<b>Rate at Maximum Surcharge</b>	\$0.49	\$0.48	\$0.53	\$0.54	\$0.52	\$0.47
<b>Rate at Maximum Discount</b>	\$1.94	\$1.92	\$2.10	\$2.16	\$2.08	\$1.88

# Your Score Risk Rated

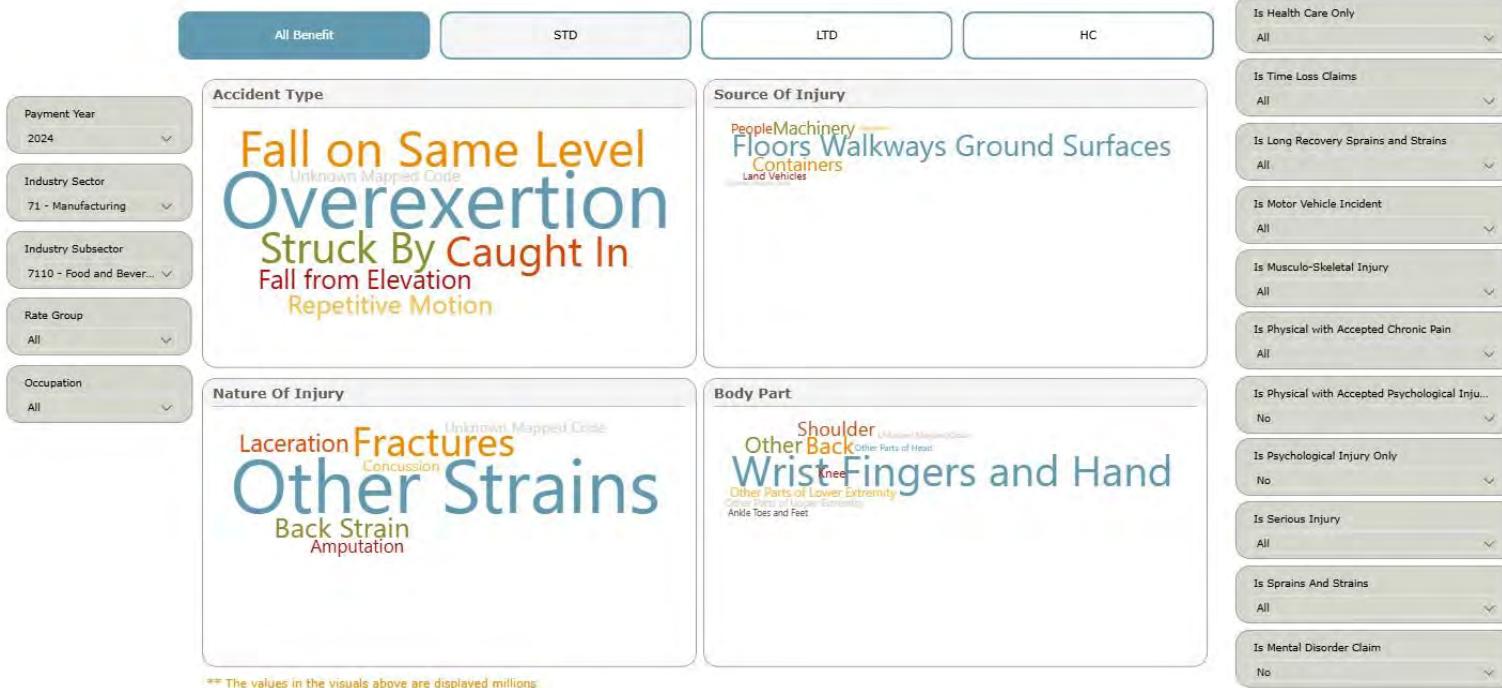
Risk Score		
Risk Type	Rank	Risk Score
Falls	1	1.82
MSI	2	1.78
Acts of Violence, Force	3	1.13
Involuntary motion/Other bodily motion	4	1.06
Caught In	5	0.99
Exposure to Toxic Substances	6	0.93
Exposure to Heat, Cold	7	0.88
Contact with Electricity	8	0.87
Struck by/Struck against Objects	9	0.85
Matter in Eye	10	0.77
MVI	11	0.67
Industrial and Other Vehicle Accidents	12	0.65
Other Accidents	13	0.63
Air/Rail/Water Transportation Accidents	14	0.53
Rubbed, Abraded	15	0.43
Exposure to Noise	16	0.40



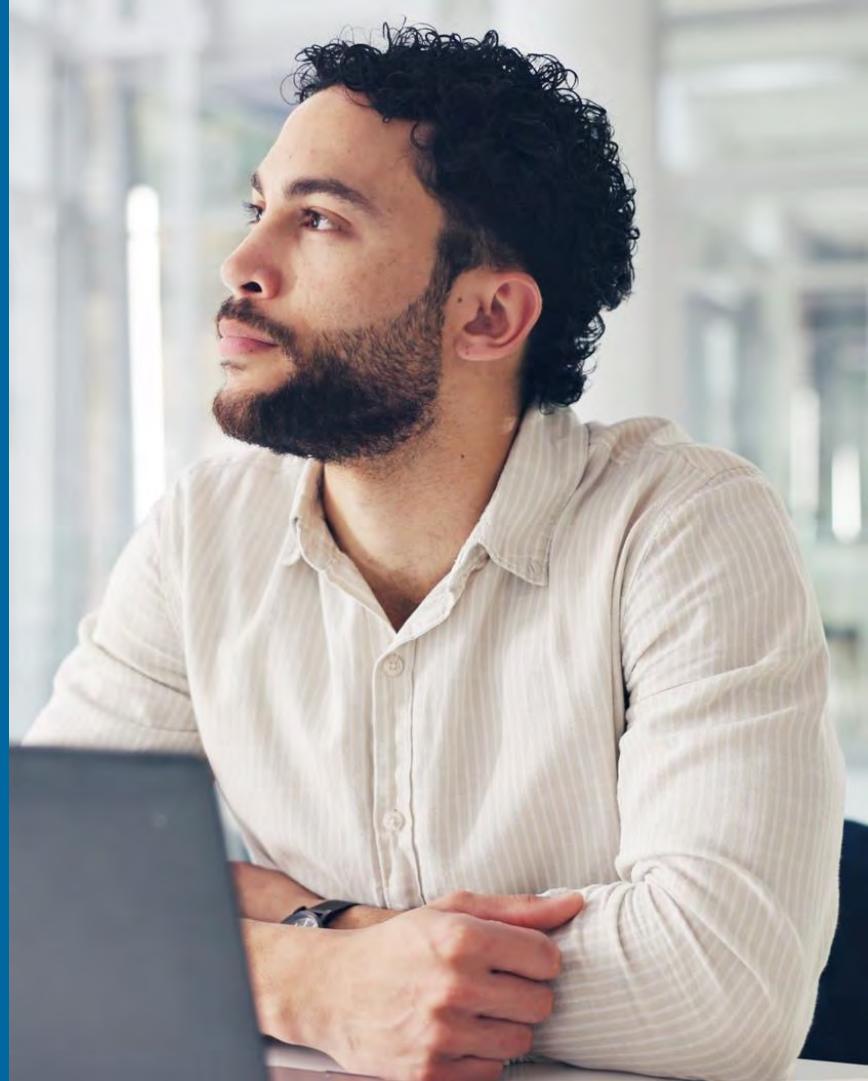
# How you compare

Current Claim Rate Comparison			
Rate Type	CU	Subsector	Provincial
LRSS Rate	1.15	0.73	0.37
MSI Rate	1.85	1.27	0.62
Serious Injury Rate	0.65	0.45	0.24
Time-loss Claim Rate	5.45	3.67	2.02

# Industry Statistics



# Next steps – how do we use this information



# Risk Ownership Model

-  What the business needs
-  Clear visibility of what can seriously hurt people or stop operations
-  Simple tools that frontline leaders and workers can use
-  Consistency without “one-size-fits-all”
-  Confidence that critical risks are being controlled
-  Assigns clear accountability for each critical risk to operational leaders
-  Reinforces that risk ownership cannot be delegated to Safety

# Risk Ownership Model – how does it align

Hazard Identification tied to:

- Task Planning
- Asset Risk
- Processes

Integration with:

- Planning & Scheduling
- Maintenance Systems
- Training & Competency Framework
- Mirrors how Operational performance, costs and reliability are managed

# Report Card Shortfall

Limitations include:

- Primarily lagging metrics (claims, injury rates)
- No built-in assignment of operational risk owners
- Does not replace hazard identification, field leadership, or frontline accountability
- Can incentivize claim suppression if misused

Risk Area	Report Card Indicator	Risk Owner
<b>Serious injuries &amp; fatalities</b>	High-severity claims	Executive / VP Operations
<b>Musculoskeletal injuries</b>	MSI claim trends	Operations Manager/JHSC
<b>Repeated regulatory orders</b>	Inspection history	Regional / Site Manager
<b>Contractor-related injuries</b>	Claims by contractor	Project Manager / Procurement
<b>Rising premiums</b>	Experience rating	Senior Leadership Team

# Report card outcomes linked to risk controls

Report Card Trend	Control Question	Required Action
Rising MSI claims	Are ergonomic controls effective?	Redesign work, invest in engineering controls
Repeat orders	Are supervisors competent?	Training, leadership intervention
Contractor incidents	Is prequalification effective?	Tighten CSP requirements
Cost escalation	Are controls preventive or reactive?	Shift to leading indicators

# Embed in Decision-Making & Planning

The report card must influence



Capital  
investment  
decisions



Staffing levels



Training budgets



Contractor  
selection



Leadership  
performance  
evaluations

**“Based on WorkSafeBC data trends, we are reallocating capital toward engineering controls to address MSIs.”**

# Integration with the Safety Management System



Uses incidents, near misses, and observations to test control effectiveness



Treats failures as system feedback



Drives operational learning



Strengthens control effectiveness over time

# Learning, Improvement, Assurance & Monitoring

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Uses incidents, near misses, and observations to test control effectiveness

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Treats failures as system feedback

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Drives operational learning

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Strengthens control effectiveness over time

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Verifies that controls exist, are used, and are effective

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Provides executives with confidence and foresight

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Moves assurance from lagging outcomes to leading controls

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Confirms critical risks are controlled and verified

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# Measuring Success - Leading Indicators



Quality of hazard identification (not volume)



Proactive Program audits and reviews



Critical control verification results



Supervisor engagement in risk conversations

# Measuring Success – Lagging Indicators



Reduction in serious incidents and high-potential events



Improved consistency across business units

# Measuring Success – Cultural Indicator



Workforce confidence in raising risks



Leaders actively discussing critical hazards



Safety seen as operational discipline, not paperwork



Measured through risk reduction & Operation's performance, not activity counts

# To make the Employer Report Card genuinely support risk ownership:



Pair it with leading indicators (field observations, hazard close-out rates)



Assign named risk owners for each metric



Review it at senior leadership and board level



Use it to inform capital planning, staffing, and contractor selection

# The help you need.

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