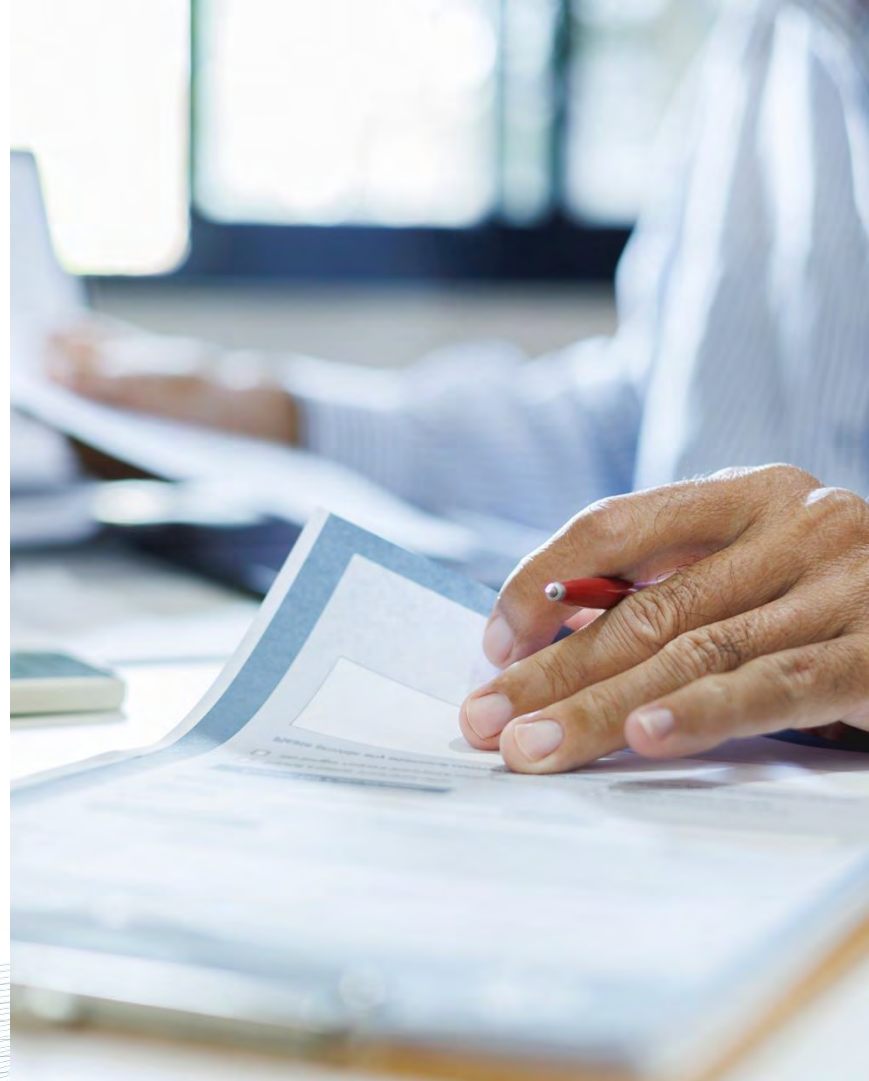


Safety 2026

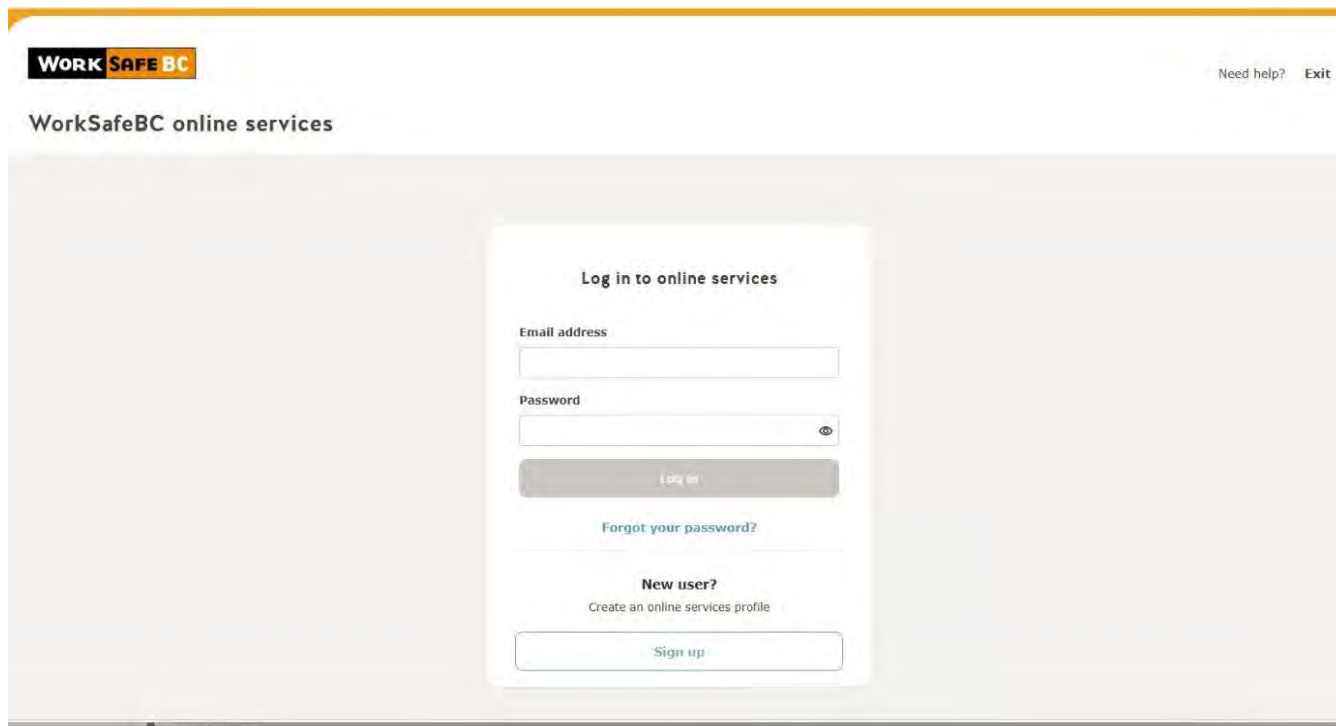
Set up for Success



IN THIS WEBINAR YOU WILL LEARN

- How to access and read your WorkSafeBC Employers Report Card. Know exactly how your company's health and safety performance measures up
- Find out how your safety performance compares to other companies—and how it impacts rates for the whole industry.
- Align your Report Card with Risk Management approach
- Explore tools you can use to prevent injuries and reduce your insurance premiums

How to access your WorkSafeBC Online Services



The screenshot shows the WorkSafeBC online services login interface. At the top left is the WorkSafeBC logo, and at the top right are links for 'Need help?' and 'Exit'. Below the logo, the text 'WorkSafeBC online services' is displayed. The main content area features a central white box with the heading 'Log in to online services'. Inside this box, there are input fields for 'Email address' and 'Password', followed by a 'Log in' button. Below the button is a link for 'Forgot your password?'. Further down, under the heading 'New user?', there is a link to 'Create an online services profile' and a 'Sign up' button. The background of the page is a light gray with a subtle grid pattern.

WORK SAFE BC

[Need help?](#) [Exit](#)

WorkSafeBC online services

Log in to online services

Email address

Password

[Log in](#)

[Forgot your password?](#)

New user?
[Create an online services profile](#)

[Sign up](#)

Your WorkSafe Employers Services

My profile • Access my... • For administrators •

Log in on January 22, 2024, 1:14 p.m.

Welcome Heidi

My Employer Services

To ensure the confidentiality of the information contained within these applications, only authorized employees within your organization should have access to these services.

We'd like to hear your feedback

We're seeking feedback from employers to improve our online services and make it easier to interact with us online. If you have a suggestion for us or would like to tell us about your online experience, we'd love to hear from you. If you have a question about your account or claim(s), or are experiencing technical issues, please contact us directly. You can find all contact information on [worksafebc.com/contact-us](https://www.worksafebc.com/contact-us).

Give feedback

Insurance	Health & Safety	Claims
<div>Account information ⓘ</div> <div>Account number: Legal name: Trade name: CRA business number: Account status: E banking number:</div> <div></div> <div>Manage my account</div>	<div>Letters and Documents ⓘ</div> <div>View your insurance-related letters and statements of account.</div> <div></div> <div>View letters & documents</div>	<div>Contact details ⓘ</div> <div></div> <div>Change my address</div>
<div>Payroll report status</div> <div>Annual Report: Completed</div> <div></div> <div>Report payroll</div>	<div>Account balance ⓘ</div> <div>Current balance: \$0.00</div> <div></div> <div>Make a payment</div>	<div>Clearance status ⓘ</div> <div>Advisory clearance to April 1, 2026 Learn more</div> <div></div> <div>Clearance alerts</div> <div>Get clearance</div>
<div>Rate information</div> <div>View your firm's rate information, including experience rating adjustments and claim costs.</div> <div></div> <div>View rate information</div>	<div>Health & Safety Planning Tool Kit</div> <div>Learn about injuries and claims, compare your performance to your peers, identify trends, and plan health and safety initiatives for your workplace.</div> <div></div> <div>Go to tool kit</div>	<div>Other services</div> <div>Apply for insurance as an employer or business (or view your application) Calculate experience rating Check review status Dispute Management (Share your claim cost information) Request & manage reviews</div>

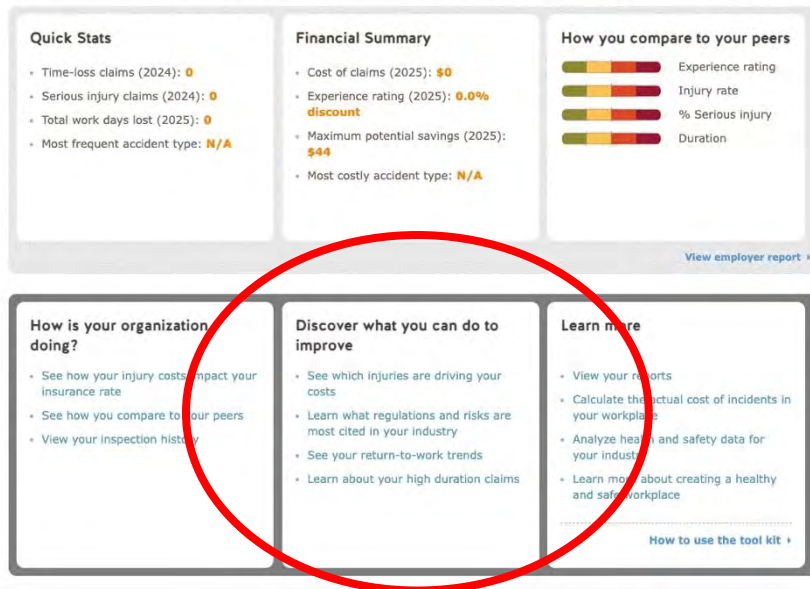
Closed 18

Manage my account	View letters & documents	Change my address
Payroll report status Annual Report: ✔ Completed	Account balance ? Current balance: \$0.00	Clearance status ? Advance clearance to April 1, 2026 Learn more
Report payroll	Make a payment	Clearance alerts Get clearance
Rate information View your firm's rate information, including experience rating adjustments and claim costs. View rate information	Health & Safety Planning Tool Kit Learn about injuries and claims, compare your performance to your peers, identify trends, and plan health and safety initiatives for your workplace. Go to tool kit	Other services Apply for insurance as an employer or business (or view your application) Calculate experience rating Check review status Delegate Management (Share your claim cost information) Request & manage reviews

Health and Safety Planning Tool Kit

Employer Health and Safety Planning Tool Kit

Analyze your injuries and risks, compare your performance to your peers, identify trends, and plan your health and safety initiatives



Health and Safety Planning Tool Kit

How is your organization doing?

- See how your injury costs impact your insurance rate
- See how you compare to your peers
- View your inspection history

Discover what you can do to improve

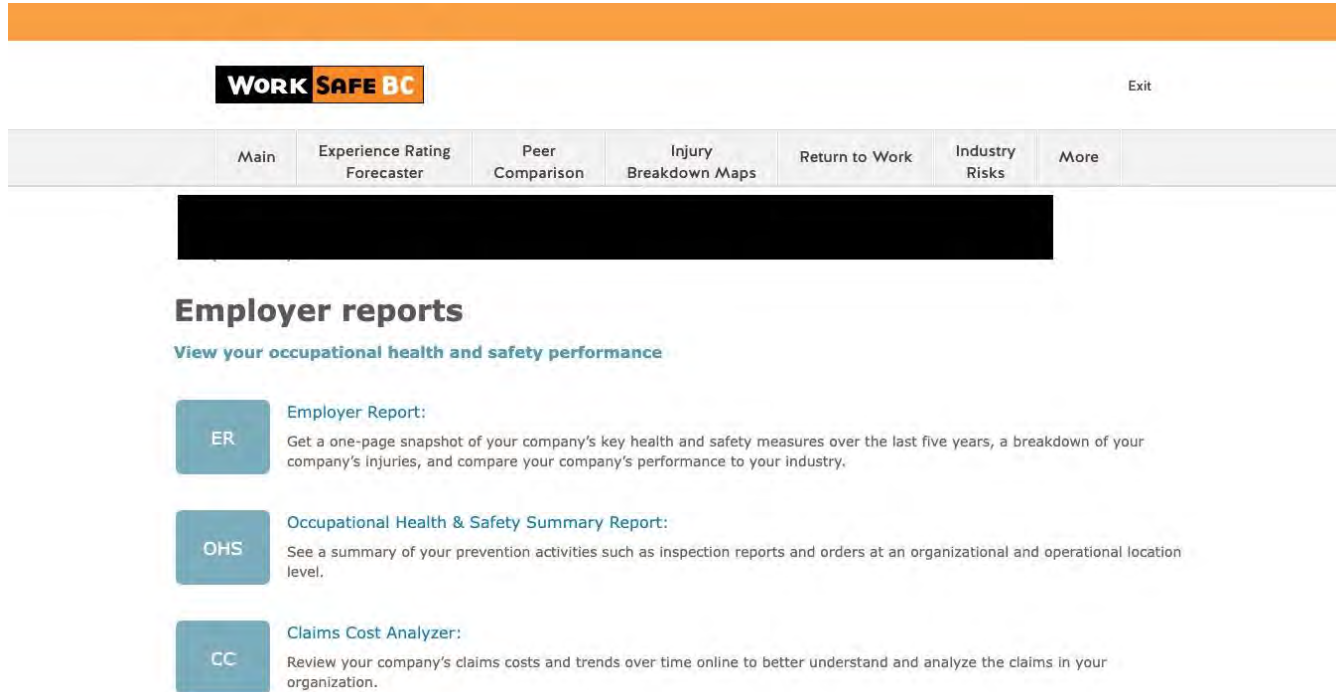
- See which injuries are driving your costs
- Learn what regulations and risks are most cited in your industry
- See your return-to-work trends
- Learn about your high duration claims

Learn more

- View your reports
- Calculate the actual cost of incidents in your workplace
- Analyze health and safety data for your industry
- Learn more about creating a healthy and safe workplace

[How to use the tool kit](#)

How to access your WorkSafe Employers Report



The screenshot shows the WorkSafe BC website interface. At the top is an orange header bar. Below it is the WorkSafe BC logo on the left and an 'Exit' link on the right. A navigation menu contains links for 'Main', 'Experience Rating Forecaster', 'Peer Comparison', 'Injury Breakdown Maps', 'Return to Work', 'Industry Risks', and 'More'. A large black rectangular area is positioned below the navigation menu. The main content area is titled 'Employer reports' with a subtitle 'View your occupational health and safety performance'. Three report options are listed: 'Employer Report' (ER), 'Occupational Health & Safety Summary Report' (OHS), and 'Claims Cost Analyzer' (CC), each with a brief description.

WORKSAFE BC [Exit](#)

[Main](#) [Experience Rating Forecaster](#) [Peer Comparison](#) [Injury Breakdown Maps](#) [Return to Work](#) [Industry Risks](#) [More](#)

Employer reports

View your occupational health and safety performance

ER **Employer Report:**
Get a one-page snapshot of your company's key health and safety measures over the last five years, a breakdown of your company's injuries, and compare your company's performance to your industry.

OHS **Occupational Health & Safety Summary Report:**
See a summary of your prevention activities such as inspection reports and orders at an organizational and operational location level.

CC **Claims Cost Analyzer:**
Review your company's claims costs and trends over time online to better understand and analyze the claims in your organization.

Employer Report

Employer ABC (Sample)

123456 – Sample CU Industry

Performance Scorecard					
Measure	Period	Actual	Rank	Better	Comparison vs. Peers
Experience Rating %	2017	41.9%	150 / 185		Worse
Injury Rate	2013-2015	3.0	140 / 185		
% Serious Injury	2013-2015	5.8%	11 / 85		
Duration	2013-2015	24	110 / 185		

Part I - Employer Summary Overview

The following shows a summary overview of your claims, prevention and insurance information.

Year Range: 2012 - 2017
Activity Start Date: April 1, 2012
Activity End Date:

COR - OHS: N Exp. N/A
COR - RTW: N Exp. N/A
High Risk Strategy Group: Non High Risk Strategy

Address:

Injury Prevention	2012	2013	2014	2015	2016	2017
# Time-loss Claims	71	59	60	75	34	9
# Person Years	2,330	2,310	2,133	2,160	0	0
Injury Rate (Employer)	3.0	2.6	2.8	3.4		
Injury Rate (CU)	1.8	1.6	1.7	1.7		
# Excess Injuries	29	21	25	38	0	0
Inspection Reports / Other Contacts	6 / 1	14 / 2	7 / 1	7 / 1	7 / 0	4 / 1
Prevention Orders / Order Follow-ups	6 / 7	18 / 21	5 / 0	1 / 6	4 / 3	6 / 6
Warning Letters Sent / Net Penalties Imposed	0 / 0	0 / 0	0 / 1	0 / 0	0 / 0	0 / 0

Injury Recovery	2012	2013	2014	2015	2016	2017
Six-Month Truncated Duration (Employer)	19	25	18	28	23	
Six-Month Truncated Duration (CU)	26	24	24	23	24	
RTW (<= 4 weeks) (Employer)	53 / 75 %	46 / 74 %	45 / 69 %	51 / 71 %	24 / 53 %	5 / 56 %
RTW (<= 26 weeks) (Employer)	64 / 90 %	58 / 94 %	58 / 89 %	61 / 85 %	41 / 91 %	8 / 89 %
Total RTW (Employer)	65 / 92 %	59 / 95 %	59 / 91 %	65 / 90 %	42 / 93 %	9 / 100 %
Total RTW (CU)	2,296 / 89 %	2,173 / 89 %	2,353 / 88 %	2,432 / 90 %	2,447 / 91 %	552 / 92 %

Claim Summary	2012	2013	2014	2015	2016	2017
# Time-loss Claims	71	59	60	75	34	9
# Work-Related Deaths	0	0	0	0	0	0
# First-Paid LTD Claims	0	2	3	2	1	0
Serious Injury Claims	1 / 1 %	4 / 7 %	2 / 3 %	5 / 7 %	5 / 14 %	0 / 0 %
# Sprains and Strains	32	19	27	27	13	2
Long Recovery Sprains and Strains	6 / 19 %	7 / 37 %	8 / 30 %	6 / 22 %	3 / 23 %	1 / 50 %
# Health Care-Only Claims	82	84	60	75	81	20
Total Work Days Lost	1,483	1,720	1,844	1,286	1,428	354
Work Days Lost for Injuries in This Year	971	1,142	974	1,400	804	126
Total Claim Costs Paid	\$139,642	\$214,670	\$235,397	\$185,666	\$192,867	\$42,693
Claim Costs Paid for Injuries in This Year	\$96,486	\$116,481	\$105,471	\$171,664	\$111,137	\$12,549

Insurance	2012	2013	2014	2015	2016	2017
Base Rate	\$0.97	\$0.96	\$1.05	\$1.08	\$1.04	\$0.94
Experience Rating %	30.0%	25.4%	27.5%	34.3%	28.9%	41.0%
Net Rate	\$1.26	\$1.20	\$1.34	\$1.45	\$1.34	\$1.33

STD/LTD/Fatal Claims and Costs by Injury Type

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 injury types involved in an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Injury Type	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Other Strains	82	27%	\$372,571	45%
Heat Burns	73	24%	\$60,865	7%
Back Strain	40	13%	\$92,684	11%
Contusion	39	13%	\$55,207	7%
Concussion	31	10%	\$116,460	14%
Laceration	19	6%	\$40,188	5%
Chemical Burns	4	1%	\$1,384	0%
Fractures	3	1%	\$23,892	3%
Tendinitis, Tenosynovitis	2	1%	\$43,614	5%
Abrasion	2	1%	\$1,816	0%
Other Injuries	7	2%	\$17,787	2%
Total	302		\$826,468	

STD/LTD/Fatal Claims and Costs by Body Part

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 body parts involved in an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Body Part	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Wrist, Fingers & Hand	83	27%	\$184,757	22%
Back	43	14%	\$94,577	11%
Other Upper Extremity	37	12%	\$53,695	6%
Other Head	31	10%	\$116,460	14%
Knee	14	5%	\$42,108	5%
Ankle, Toe & Feet	11	4%	\$29,245	4%
Shoulders	8	3%	\$91,524	11%
Eye	6	2%	\$3,709	0%

Claim Characteristics

STD/LTD/Fatal Claims and Costs by Accident Type

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 accident types involved in an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Accident Type	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Exposure to Heat, Cold	73	24%	\$90,777	7%
Fall on Same Level	62	21%	\$230,888	28%
Struck By	43	14%	\$93,442	11%
Overexertion	43	14%	\$181,898	22%
Struck Against	33	11%	\$115,260	14%
Fall from Elevation	15	5%	\$62,652	8%
Involuntary motion	9	3%	\$14,628	2%
Acts of Violence, Force	6	2%	\$11,781	1%
Exposure to Toxic Substances	5	2%	\$2,846	0%
Other Bodily Motion	4	1%	\$5,109	1%
Other Accidents	9	3%	\$47,193	6%
Total	362		\$826,468	

STD/LTD/Fatal Claims and Costs by Injury Type

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 injury types involved in an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Injury Type	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Other Strains	82	27%	\$372,571	45%
Heat Burns	73	24%	\$80,885	7%
Back Strain	40	13%	\$92,684	11%
Contusion	39	13%	\$55,207	7%
Concussion	31	10%	\$116,460	14%
Laceration	19	6%	\$40,188	5%
Chemical Burns	4	1%	\$1,384	0%
Fractures	3	1%	\$23,892	3%
Tendinitis, Tenosynovitis	2	1%	\$43,814	5%
Abrasion	2	1%	\$1,818	0%
Other injuries	7	2%	\$17,787	2%
Total	362		\$826,468	

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Other Head	31	10%	\$116,460	14%
Knee	14	5%	\$42,108	5%
Ankle, Toe & Feet	11	4%	\$29,245	4%
Shoulders	8	3%	\$91,524	11%
Eye	6	2%	\$3,709	0%
Face & Ears	6	2%	\$6,101	1%
Other Body Parts	63	21%	\$204,291	25%
Total	362		\$826,468	

Note: Claim costs represent the costs paid to date on the given claims, total costs may be subject to change and may increase from month to month due to following:

- 1) Claims, particularly recent claims, may not be fully developed and require more time to complete.
- 2) Ongoing payment updates - lump sum payments on new and old claims, relief of claim costs, and cost reversals/reallocations.

Claim Characteristics

STD/LTD/Fatal Claims and Costs by Accident Type

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 accident types involved in an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

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Overexertion	43	14%	\$181,896	22%
Struck Against	33	11%	\$115,260	14%
Fall from Elevation	15	5%	\$62,652	8%
Involuntary motion	9	3%	\$14,626	2%
Acts of Violence, Force	6	2%	\$11,781	1%
Exposure to Toxic Substances	5	2%	\$2,846	0%
Other Bodily Motion	4	1%	\$5,109	1%
Other Accidents	9	3%	\$47,193	6%
Total	302		\$826,468	

Claim Characteristics

STD/LTD/Fatal Claims and Costs by Sources of Injury

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 sources of an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Source of Injury	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Working Surfaces	67	22%	\$263,487	32%
Boxes, Containers	52	17%	\$160,957	19%
Animal Products, Food Products	38	13%	\$32,367	4%
Buildings & Structures	24	8%	\$60,210	7%
Electrical apparatus	21	7%	\$93,036	11%
Liquids	19	6%	\$15,604	2%
Bodily Motion	16	5%	\$63,536	8%
Furniture, fixtures	15	5%	\$36,139	4%
Machines	9	3%	\$30,248	4%
Other Sources	41	14%	\$70,884	9%
Total	302		\$826,468	

Claim Characteristics

STD/LTD/Fatal Claims and Costs by Sources of Injury

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 sources of an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Source of Injury	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Working Surfaces	67	22%	\$263,487	32%
Boxes, Containers	52	17%	\$180,957	19%
Animal Products, Food Products	38	13%	\$32,387	4%
Buildings & Structures	24	8%	\$60,210	7%
Electrical apparatus	21	7%	\$93,038	11%
Liquids	19	6%	\$15,804	2%
Bodily Motion	16	5%	\$63,536	8%
Furniture, fixtures	15	5%	\$36,139	4%
Machines	9	3%	\$30,248	4%
Other Sources	41	14%	\$70,884	9%
Total	302		\$826,468	

STD/LTD/Fatal Claims and Costs by Occupation

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 occupation types having an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Occupation	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Food counter attendants, kitchen helpers and related support occupations	211	70%	\$552,508	67%
Restaurant and food service managers	37	12%	\$117,913	14%
Food service supervisors	23	8%	\$31,285	4%
Janitors, caretakers and building superintendents	12	4%	\$36,886	4%
Cooks	11	4%	\$30,909	4%
Cashiers	5	2%	\$55,285	7%
Retail and wholesale trade managers	1	0%	\$767	0%
Other trades helpers and laborers	1	0%	\$333	0%
Food and beverage servers	1	0%	\$522	0%
Total	302		\$826,468	

STD/LTD/Fatal Claims and Costs by Age Group

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for age groups with an injury or an illness, based on count. Figures shown are totals for the previous five years (2012 to 2016).

Age Groups	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
0 to 14	0	0%		0%
15 to 24	136	45%	\$191,128	23%
25 to 34	45	15%	\$67,500	12%
35 to 44	49	16%	\$217,010	26%
45 to 54	39	13%	\$221,666	27%
55 to 64	29	10%	\$63,268	11%
65+	4	1%	\$5,895	1%
Unknown Age	0	0%		0%
Total	302		\$826,468	

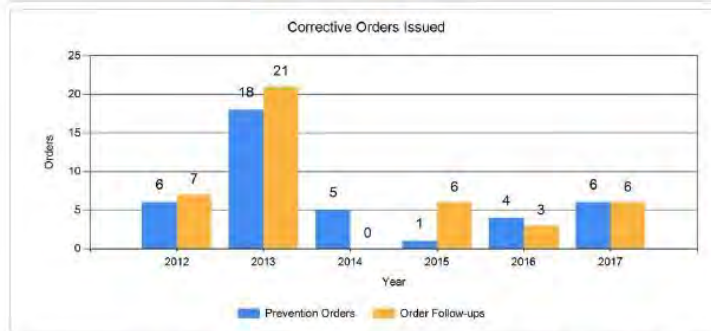
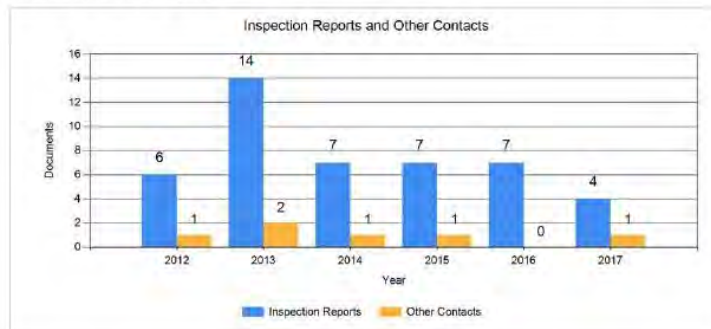
Note: Claim costs represent the costs paid to date on the given claims, total costs may be subject to change and may increase from month to month due to following:

- 1) Claims, particularly recent claims, may not be fully developed and require more time to complete.
- 2) Ongoing payment updates - lump sum payments on new and old claims, relief of claim costs, and cost reversals/reallocations.

Part V – Your Compliance Activity

Prevention Activities

The following charts show your WorkSafeBC injury prevention activity, including workplace inspections, orders, and penalties over the last five to six years.



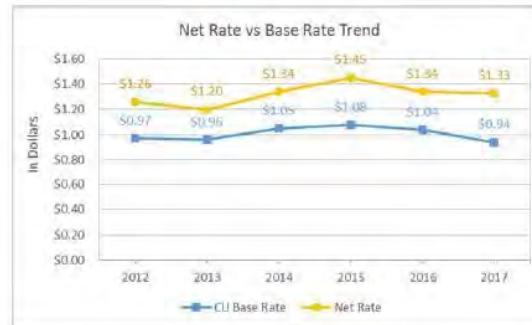
	2012	2013	2014	2015	2016	2017
Inspection Reports	6	14	7	7	7	4
Other Contacts	1	2	1	1	0	1
Prevention Orders	6	18	5	1	4	6
Order Follow-ups	7	21	0	6	3	6
Warning Letters Sent	0	0	0	0	0	0
Net Penalties Imposed	0	0	1	0	0	0

Part II - What You Pay

Assessment Rates

Each year WorkSafeBC calculates a base rate, which reflects the historical cost of injuries in your industry. An experience rating discount or surcharge, based on your firm's health and safety record, is then applied to determine your net rate.

The table below shows the base rate for your Classification Unit (CU), your organization's experience rating and net rate, the lowest possible rate (by earning a 50 % discount), and the highest possible rate (by getting a 100 % surcharge) over a five year period.



	2012	2013	2014	2015	2016	2017
CU Base Rate	\$0.97	\$0.96	\$1.05	\$1.08	\$1.04	\$0.94
Experience Rating %	30.0%	25.4%	27.5%	34.2%	28.9%	40.9%
Net Rate	\$1.26	\$1.20	\$1.34	\$1.45	\$1.34	\$1.33
Rate at Maximum Surcharge	\$0.49	\$0.48	\$0.53	\$0.54	\$0.52	\$0.47
Rate at Maximum Surcharge	\$1.94	\$1.92	\$2.10	\$2.16	\$2.06	\$1.88

Your Score Risk Rated

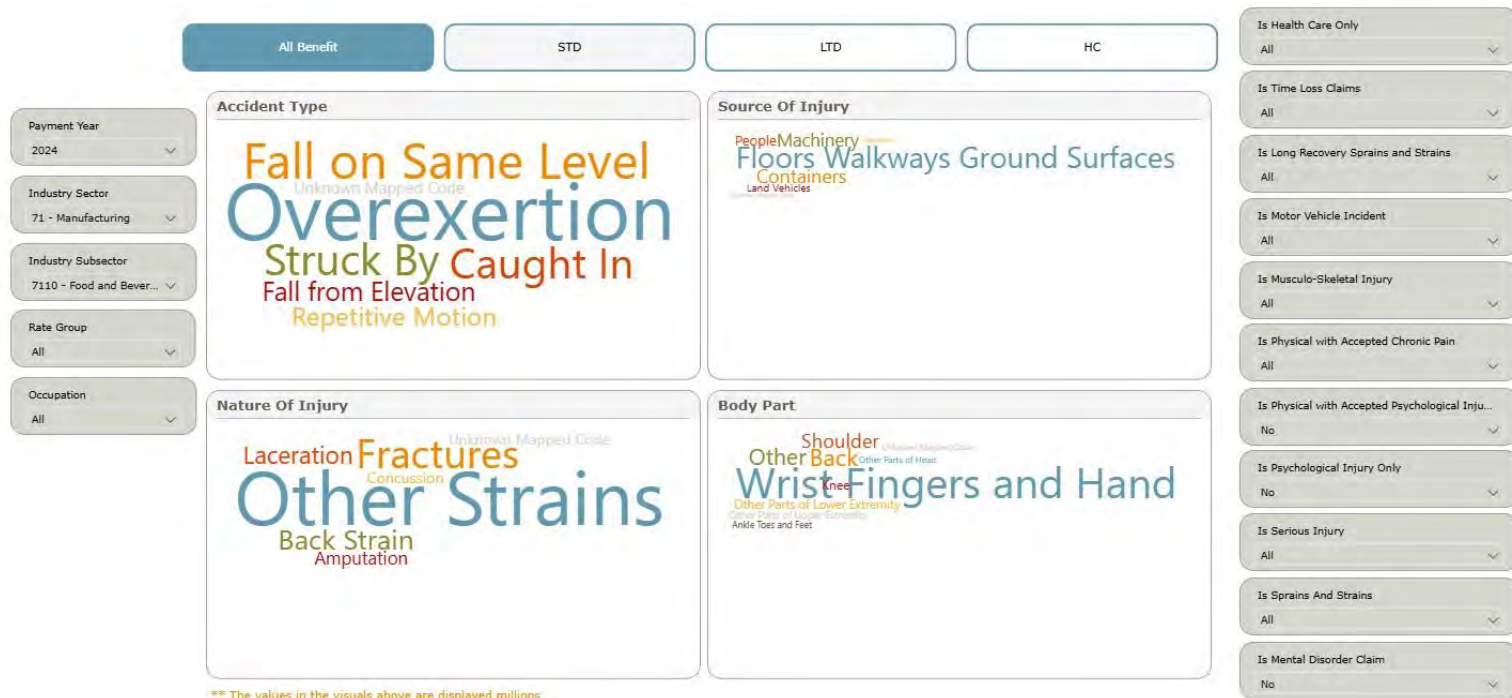
Risk Score		
Risk Type	Rank	Risk Score
Falls	1	1.83
MSI	2	1.78
Acts of Violence, Force	3	1.13
Involuntary motion/Other bodily motion	4	1.06
Caught In	5	0.99
Exposure to Toxic Substances	6	0.93
Exposure to Heat, Cold	7	0.88
Contact with Electricity	8	0.87
Struck by/Struck against Objects	9	0.85
Matter in Eye	10	0.77
MVI	11	0.67
Industrial and Other Vehicle Accidents	12	0.65
Other Accidents	13	0.63
Air/Rail/Water Transportation Accidents	14	0.53
Rubbed, Abraded	15	0.43
Exposure to Noise	16	0.10



How you compare

Current Claim Rate Comparison				
Rate Type		CU	Subsector	Provincial
LRSS Rate	✗	1.15	0.73	0.37
MSI Rate	✗	1.85	1.27	0.62
Serious Injury Rate	✗	0.65	0.45	0.24
Time-loss Claim Rate	✗	5.45	3.67	2.02

Industry Statistics



Next steps – how do we use this information



Risk Ownership Model



What the business needs



Clear visibility of what can seriously hurt people or stop operations



Simple tools that frontline leaders and workers can use



Consistency without “one-size-fits-all”



Confidence that critical risks are being controlled



Assigns clear accountability for each critical risk to operational leaders



Reinforces that risk ownership cannot be delegated to Safety

Risk Ownership Model – how does it align

Hazard Identification tied to:

- Task Planning
- Asset Risk
- Processes

Integration with:

- Planning & Scheduling
- Maintenance Systems
- Training & Competency Framework
- Mirrors how Operational performance, costs and reliability are managed

Report Card Shortfall

Limitations include:

- Primarily lagging metrics (claims, injury rates)
- No built-in assignment of operational risk owners
- Does not replace hazard identification, field leadership, or frontline accountability
- Can incentivize claim suppression if misused

Risk Area	Report Card Indicator	Risk Owner
Serious injuries & fatalities	High-severity claims	Executive / VP Operations
Musculoskeletal injuries	MSI claim trends	Operations Manager/JHSC
Repeated regulatory orders	Inspection history	Regional / Site Manager
Contractor-related injuries	Claims by contractor	Project Manager / Procurement
Rising premiums	Experience rating	Senior Leadership Team

Report card outcomes linked to risk controls

Report Card Trend	Control Question	Required Action
Rising MSI claims	Are ergonomic controls effective?	Redesign work, invest in engineering controls
Repeat orders	Are supervisors competent?	Training, leadership intervention
Contractor incidents	Is prequalification effective?	Tighten CSP requirements
Cost escalation	Are controls preventive or reactive?	Shift to leading indicators

Embed in Decision-Making & Planning

The report card must influence



Capital
investment
decisions



Staffing levels



Training budgets



Contractor
selection



Leadership
performance
evaluations

“Based on WorkSafeBC data trends, we are reallocating capital toward engineering controls to address MSIs.”

Integration with the Safety Management System



Uses incidents, near misses, and observations to test control effectiveness



Treats failures as system feedback



Drives operational learning



Strengthens control effectiveness over time

Learning, Improvement, Assurance & Monitoring

Uses incidents, near misses, and observations to test control effectiveness

Treats failures as system feedback

Drives operational learning

Strengthens control effectiveness over time

Verifies that controls exist, are used, and are effective

Provides executives with confidence and foresight

Moves assurance from lagging outcomes to leading controls

Confirms critical risks are controlled and verified

Measuring Success - Leading Indicators



Quality of hazard identification (not volume)



Proactive Program audits and reviews



Critical control verification results



Supervisor engagement in risk conversations

Measuring Success – Lagging Indicators



Reduction in serious incidents and high-potential events



Improved consistency across business units

Measuring Success – Cultural Indicator



Workforce confidence in raising risks



Leaders actively discussing critical hazards



Safety seen as operational discipline, not paperwork



Measured through risk reduction & Operation's performance, not activity counts

To make the Employer Report Card genuinely support risk ownership:



Pair it with leading indicators (field observations, hazard close-out rates)



Assign named risk owners for each metric




Review it at senior leadership and board level




Use it to inform capital planning, staffing, and contractor selection

The help you need.

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