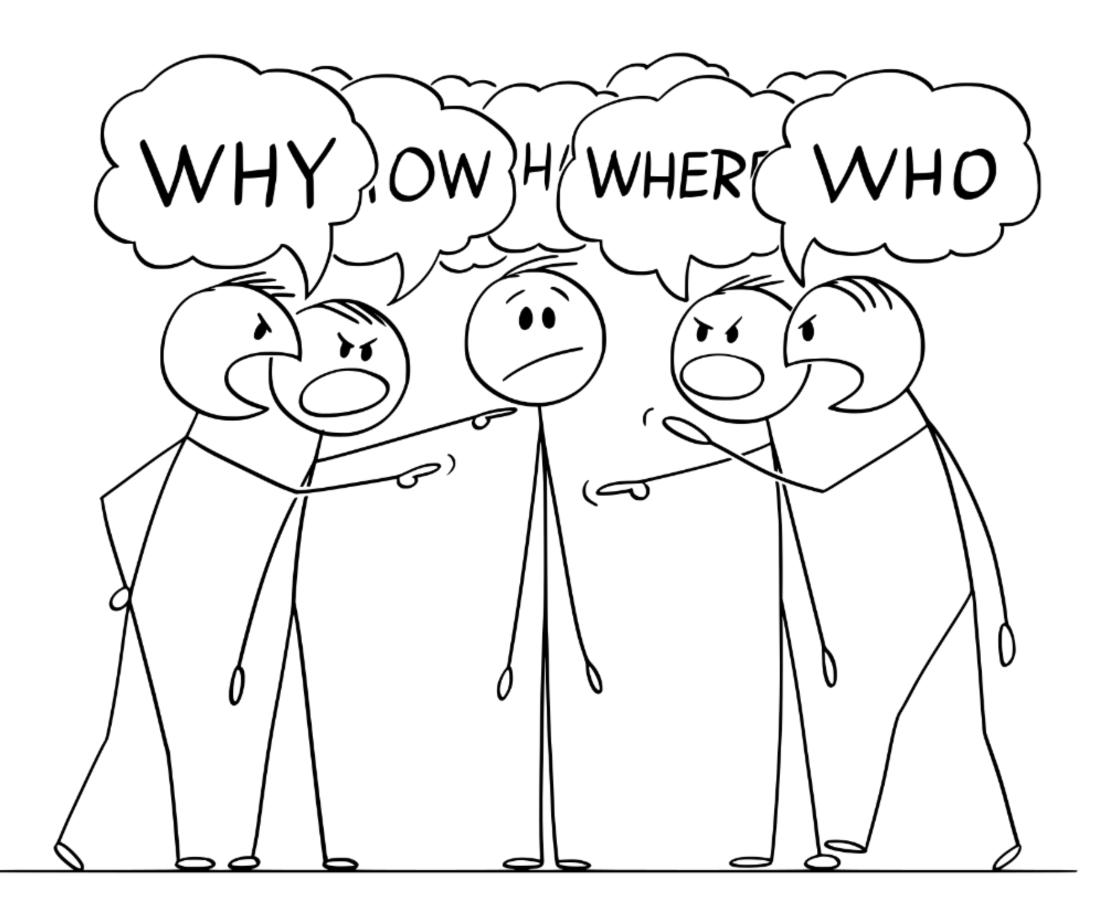
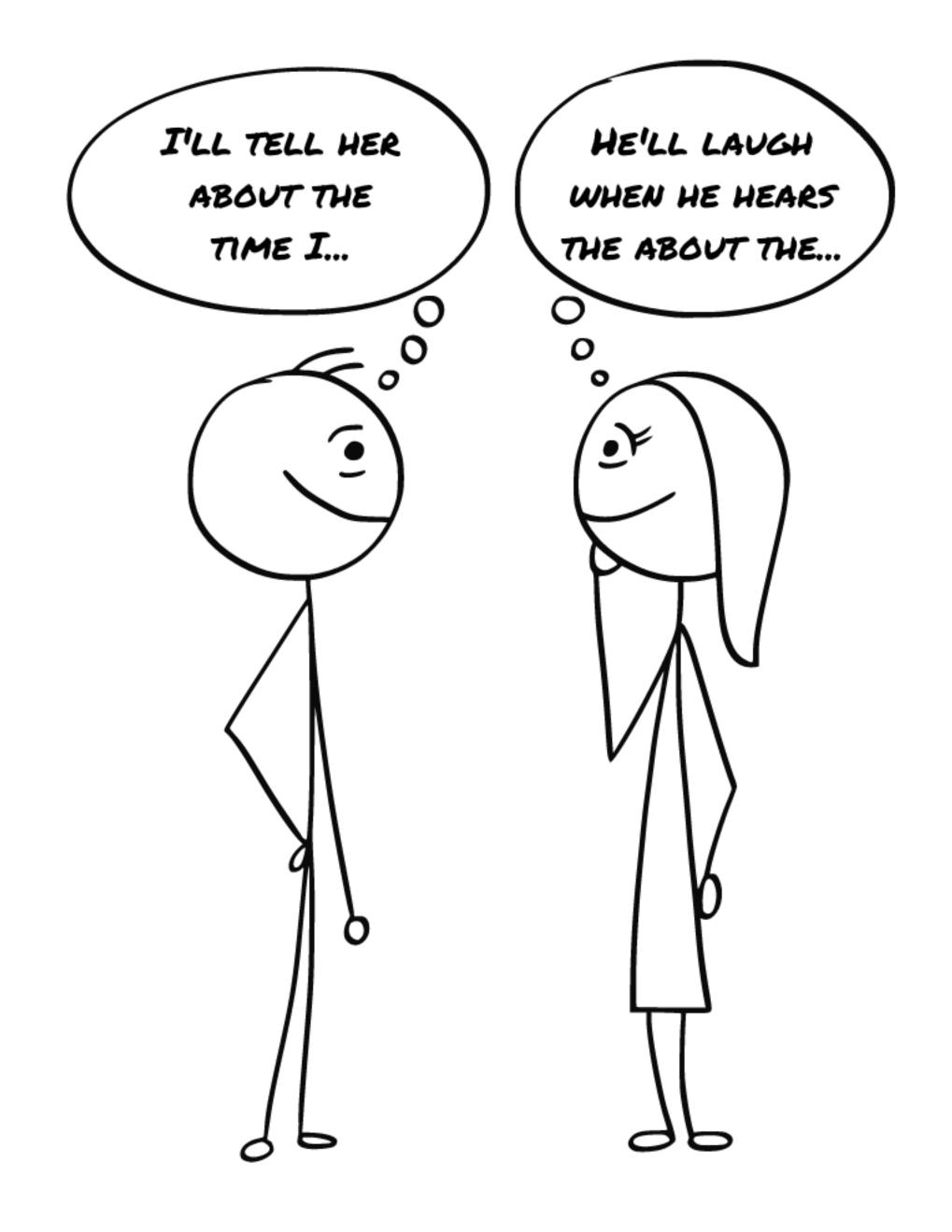
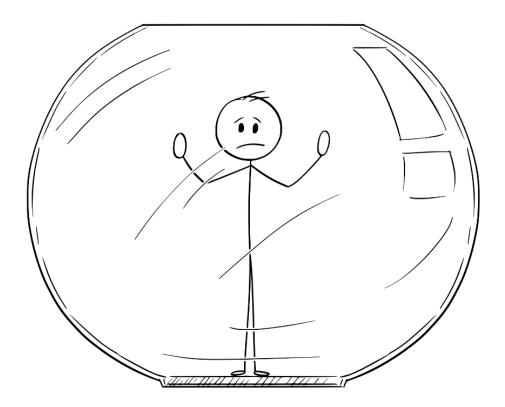
# The Most Frustrating Question Leaders Hear



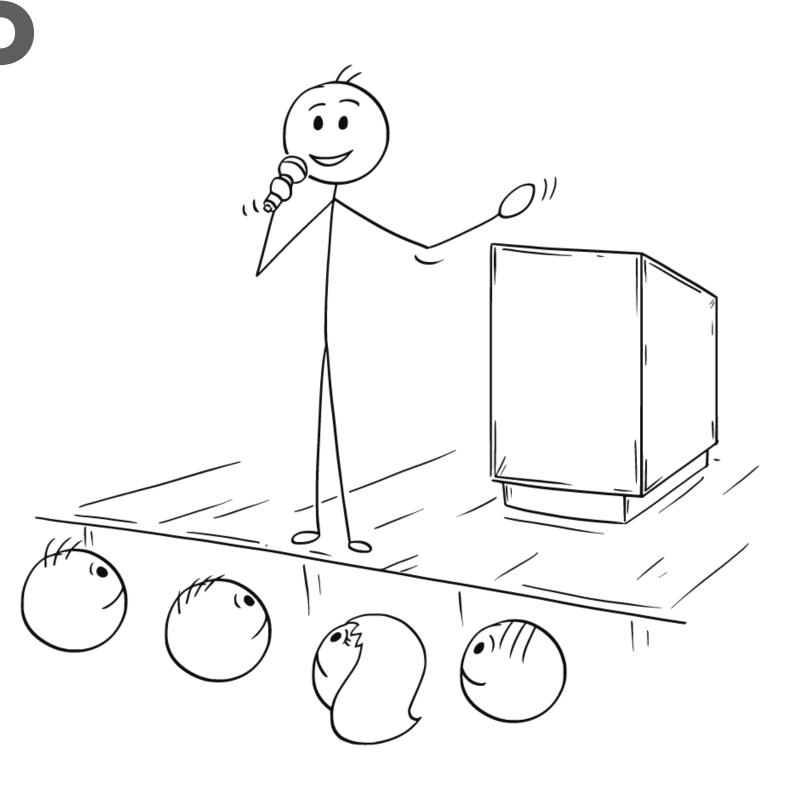


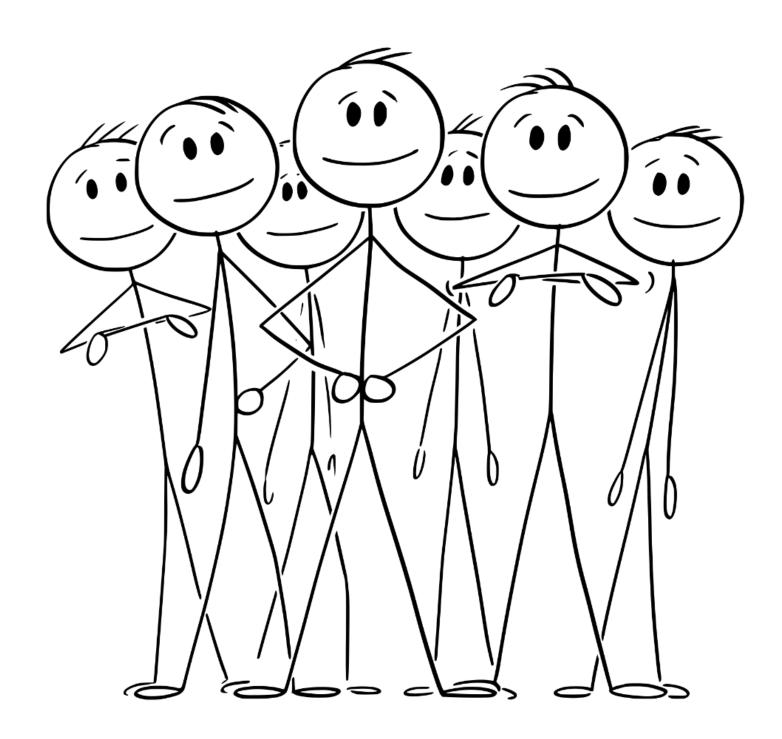
# Everyone Tells Stories to Communicate But...



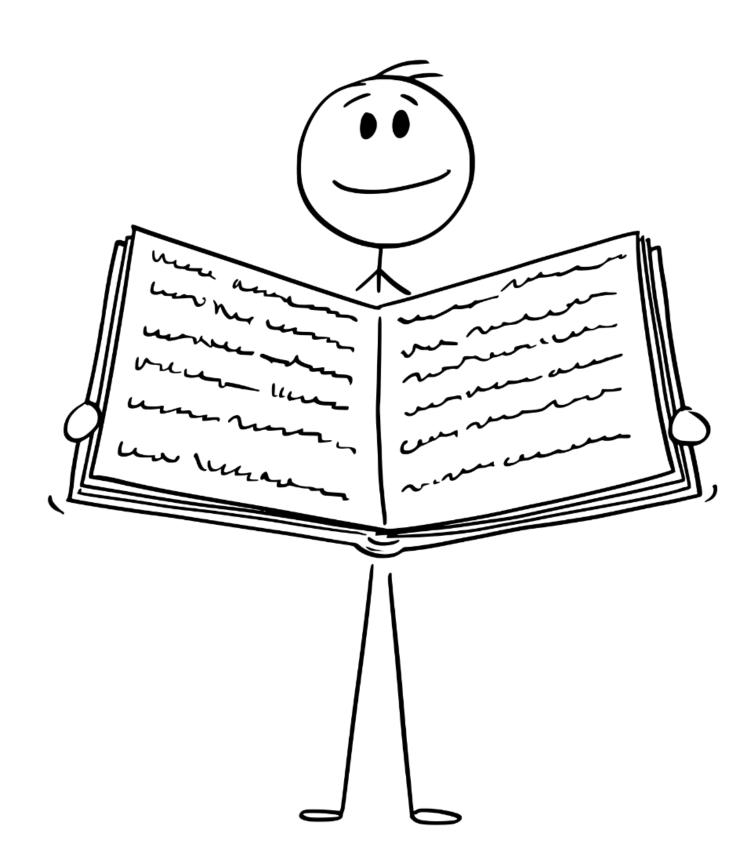


# The Barriers to Connecting

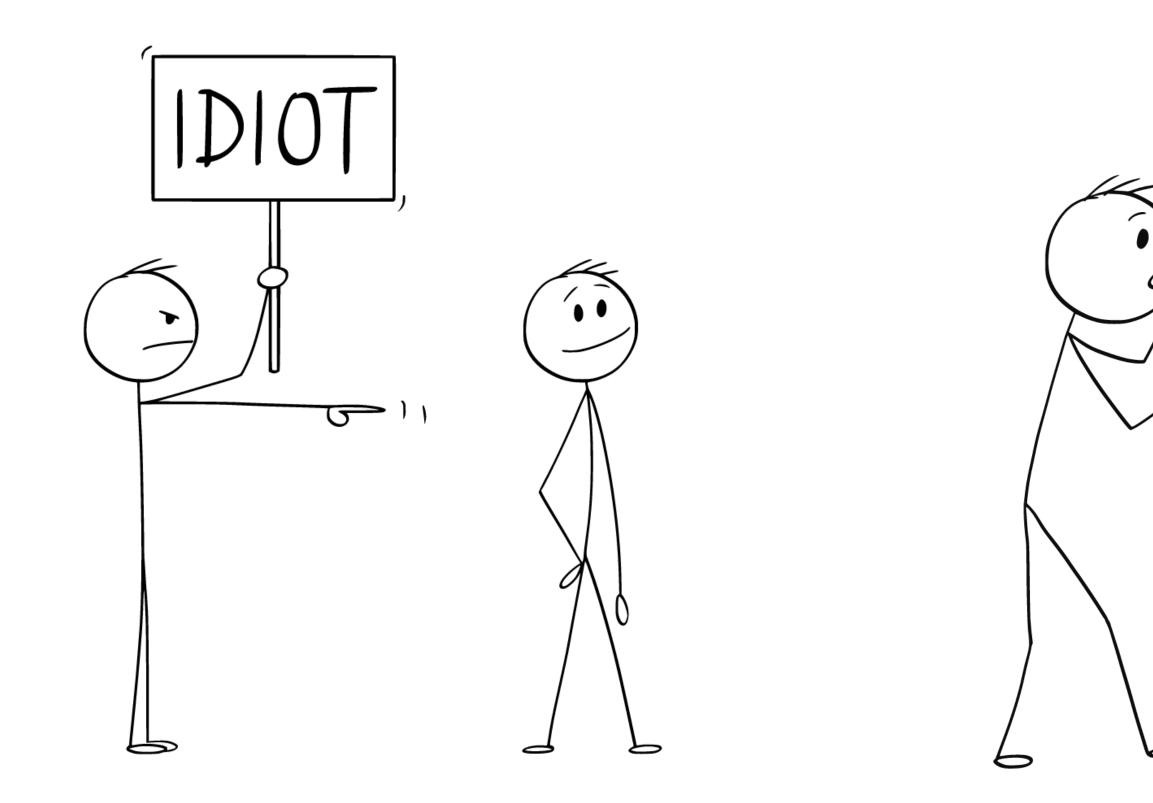


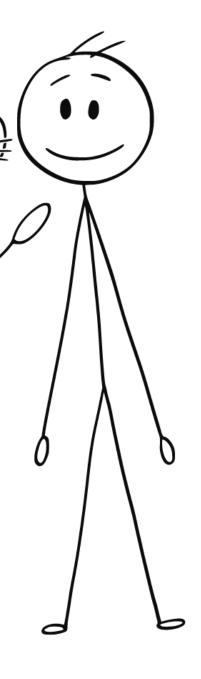


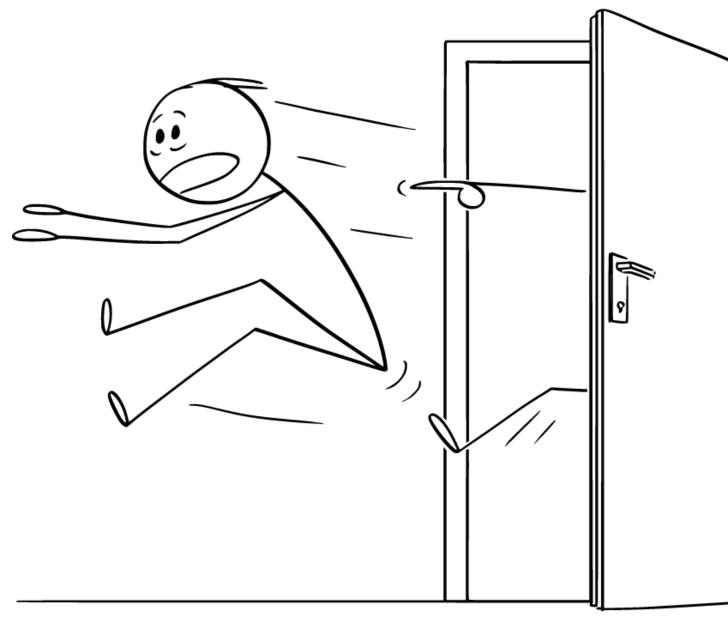
# Building Trust by Telling Stories



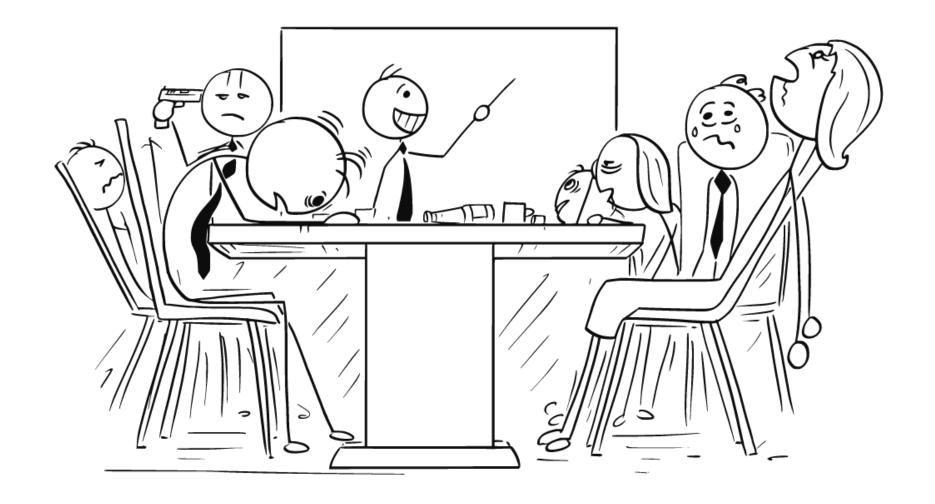
# Tell a Vulnerability Story, Don't be Vulnerable

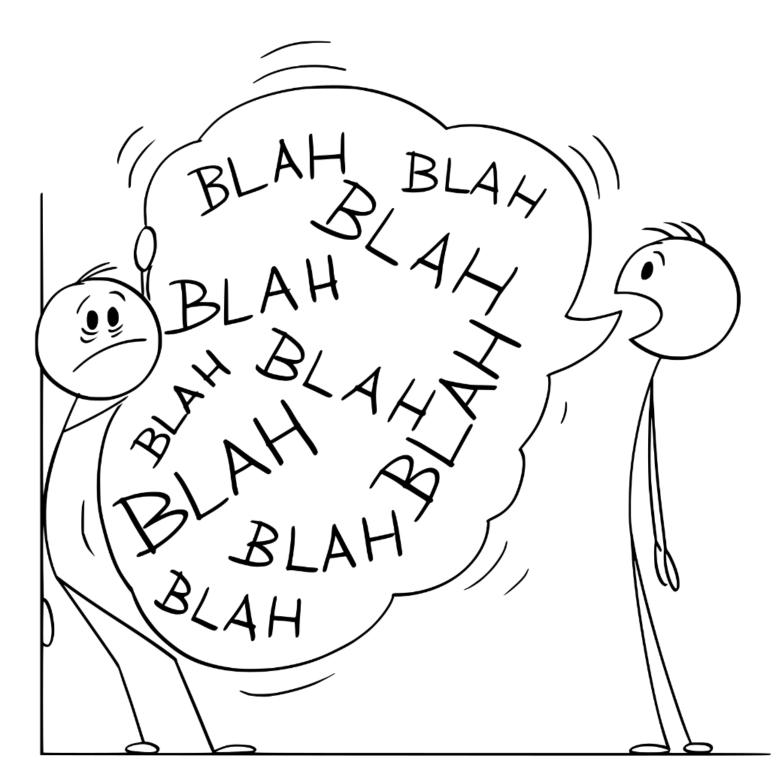




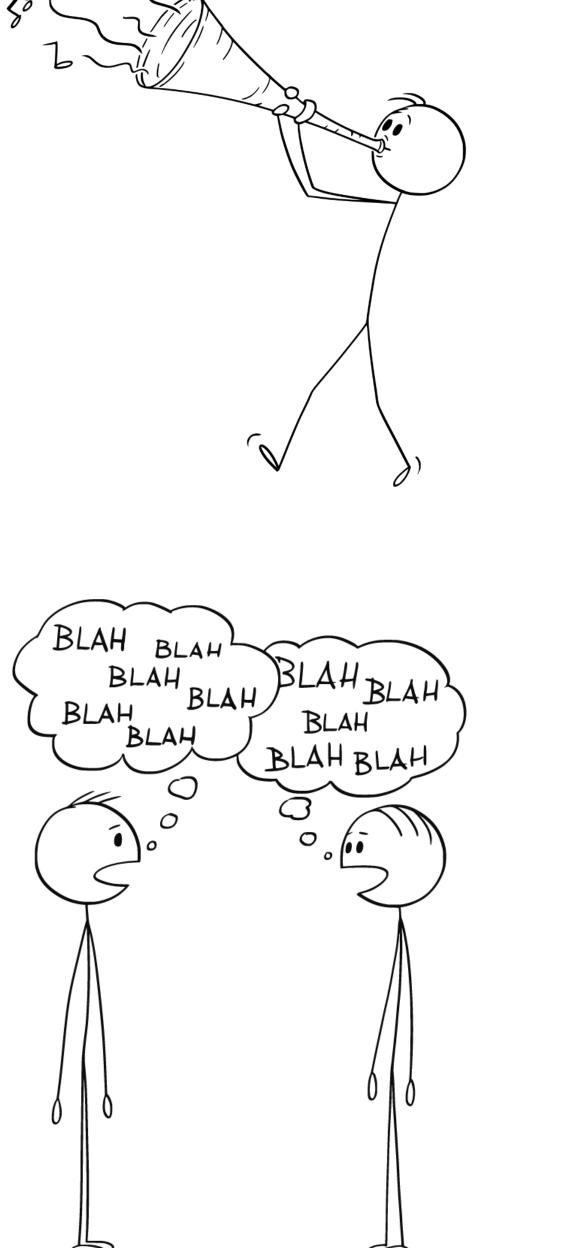


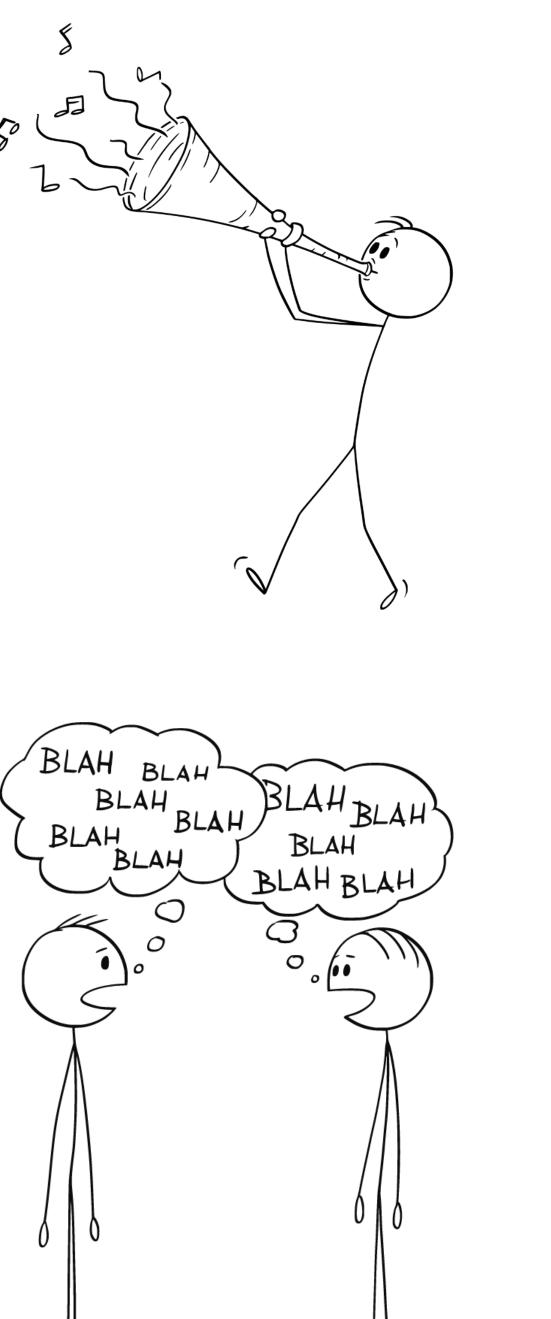






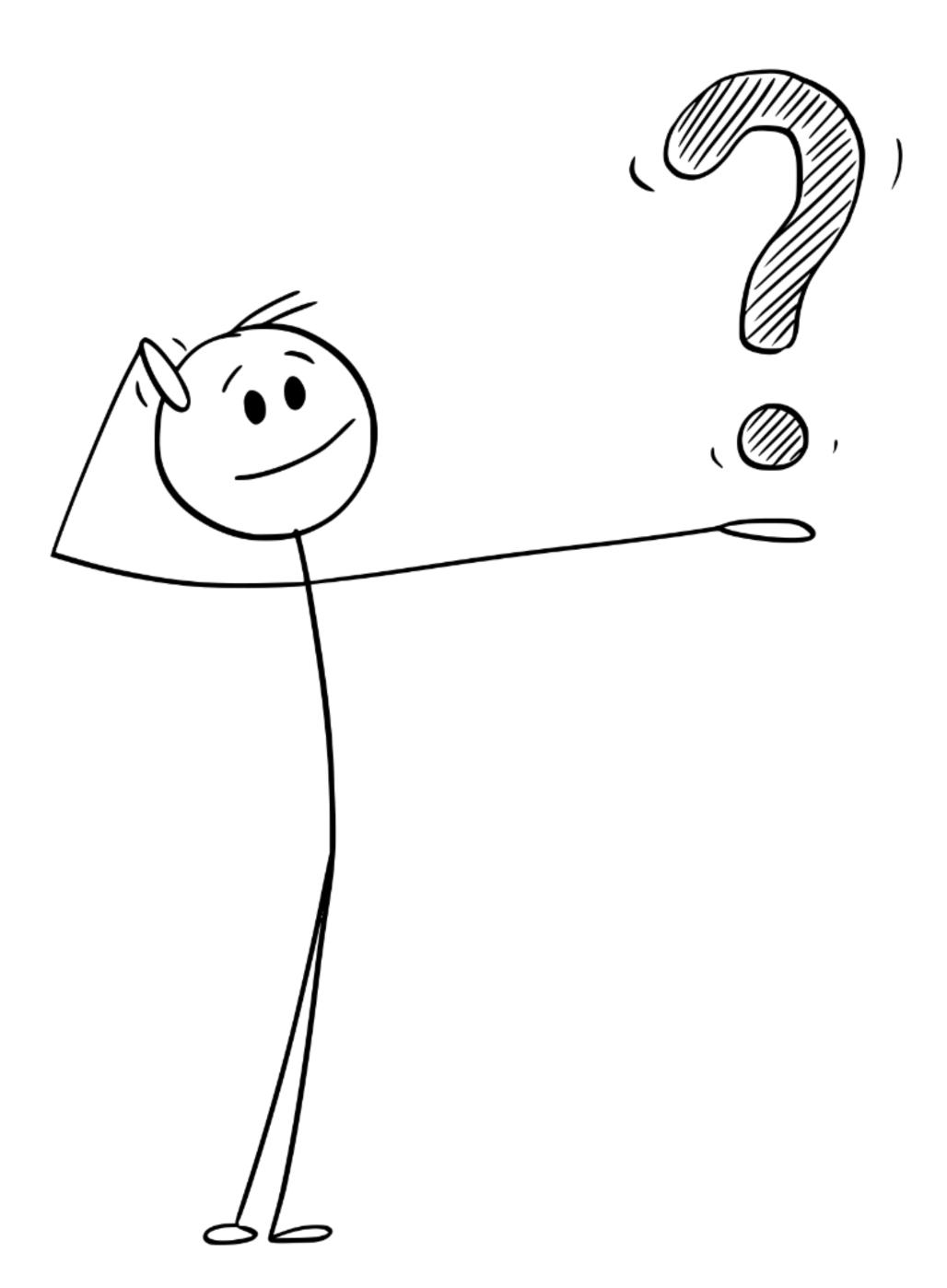
# Poor Storytellers





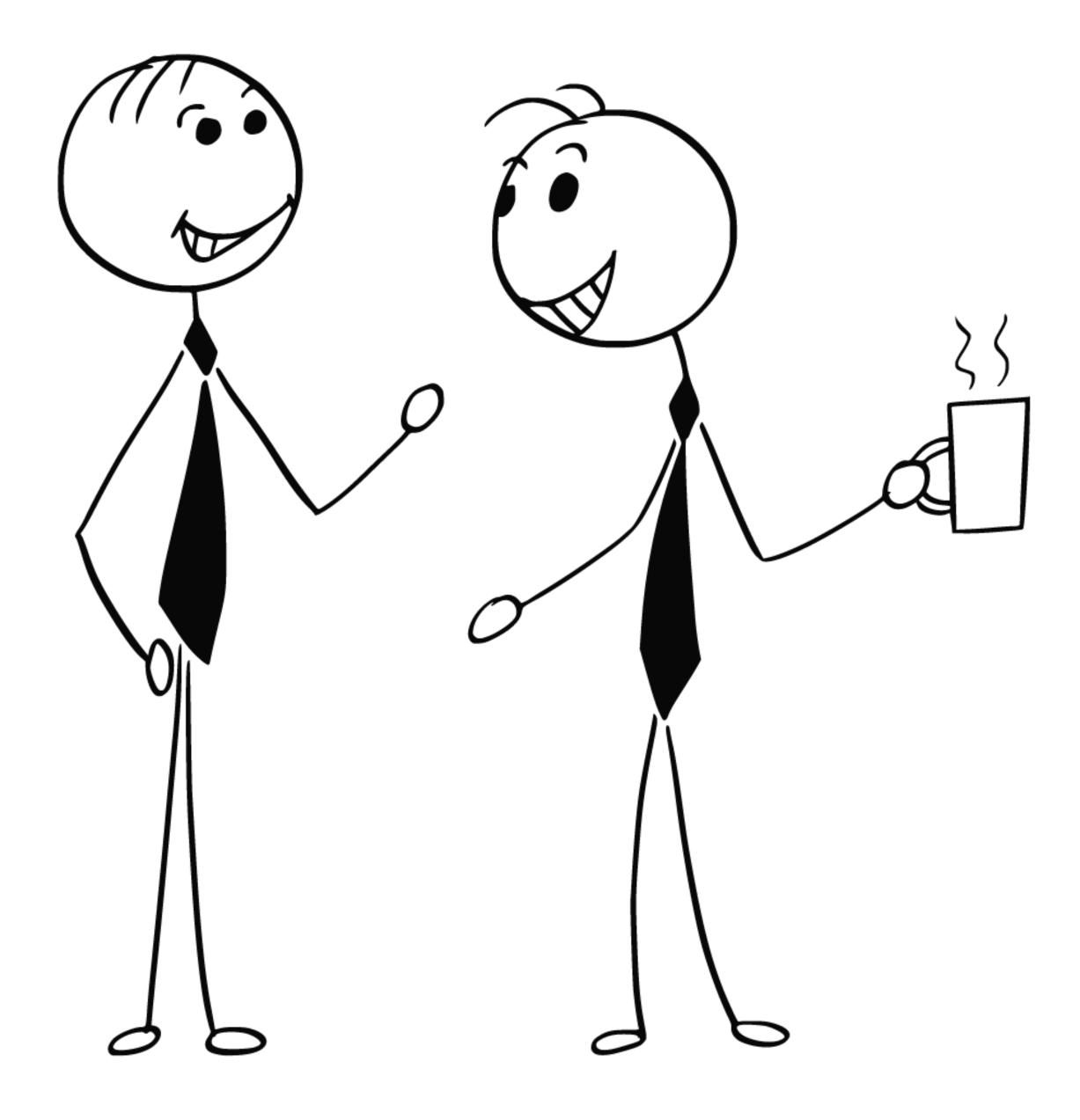
# The Number ONE Storytelling Skill





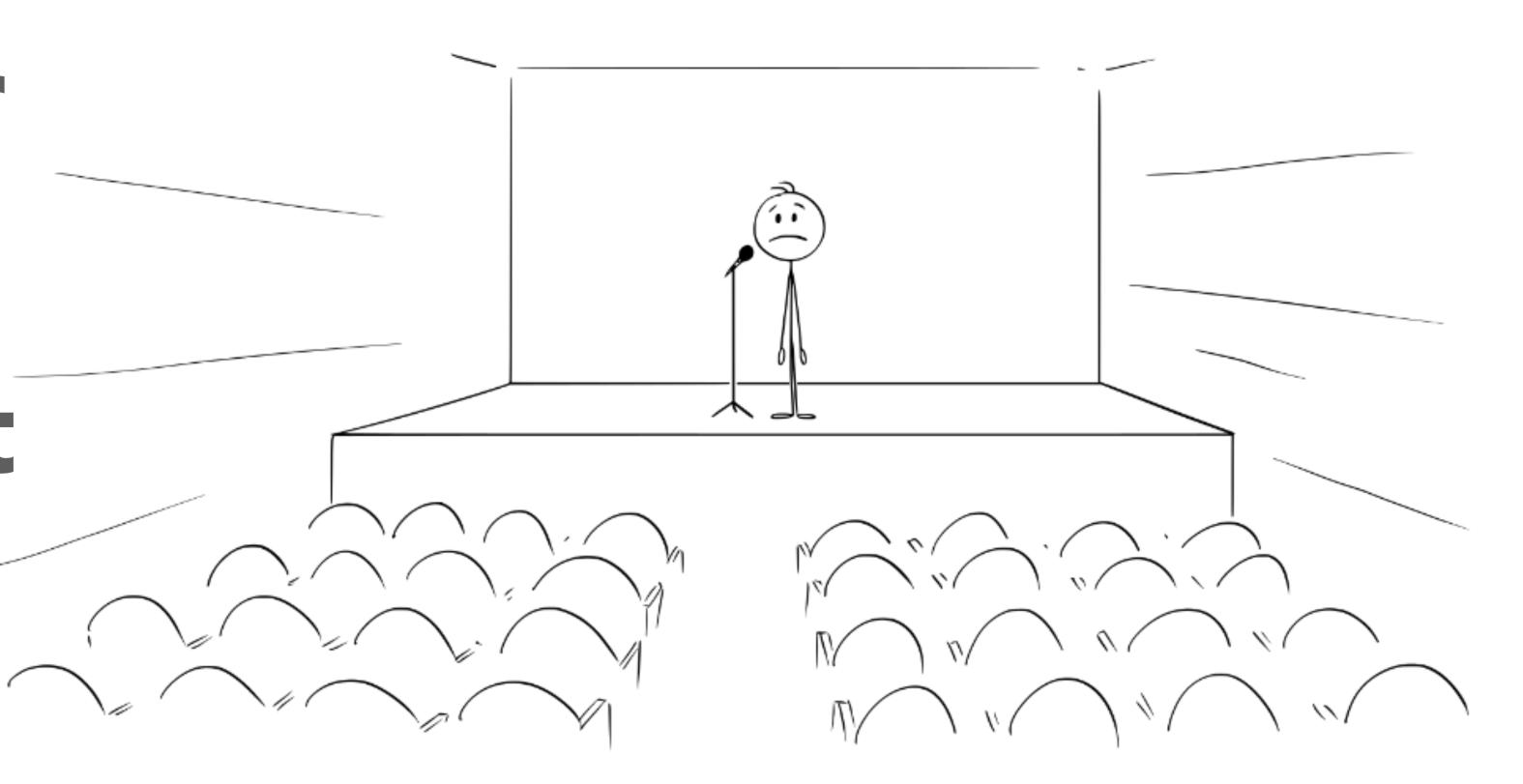
Listen with Your Mind to Ask **Questions** and Go Deeper into **Their Story** 

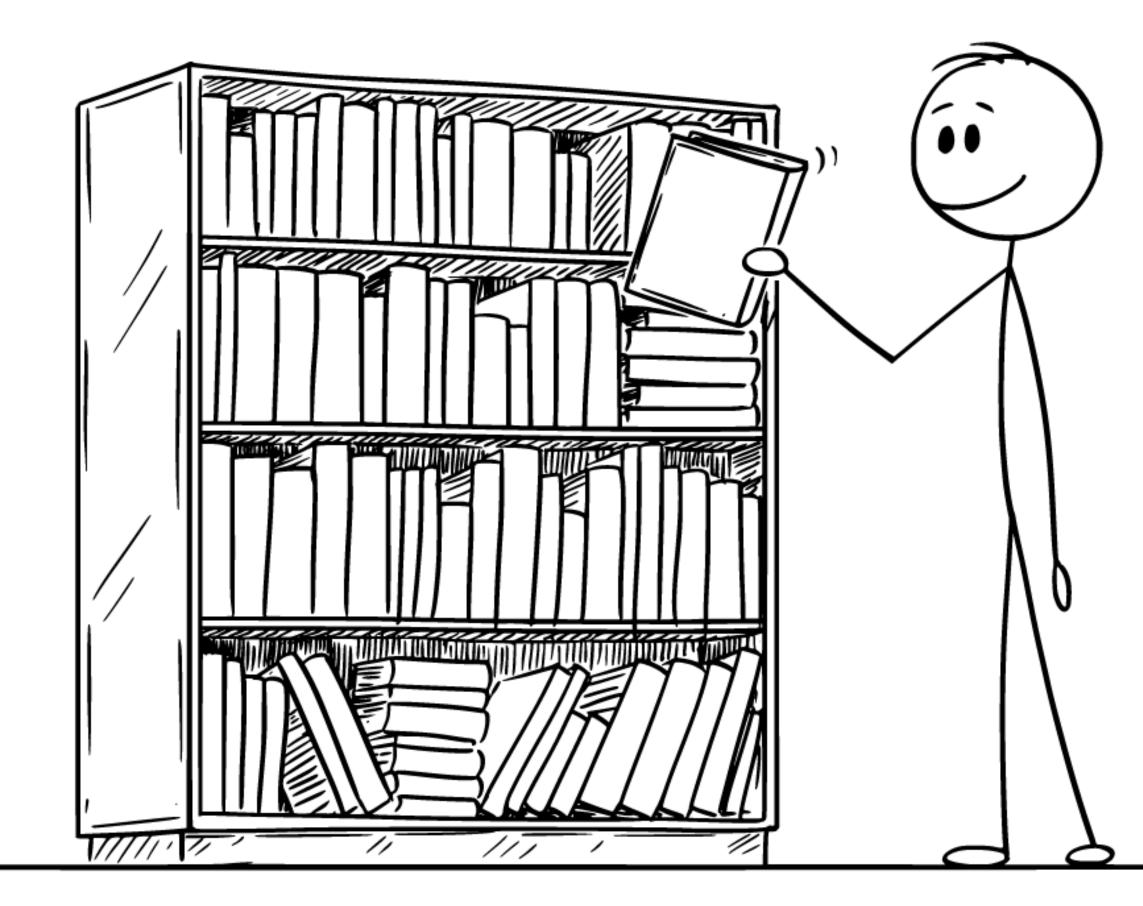
# Listen with Your Body to Draw Out Their Story



#### But Shannon...

# Know Which Stories Your Audience Cares About



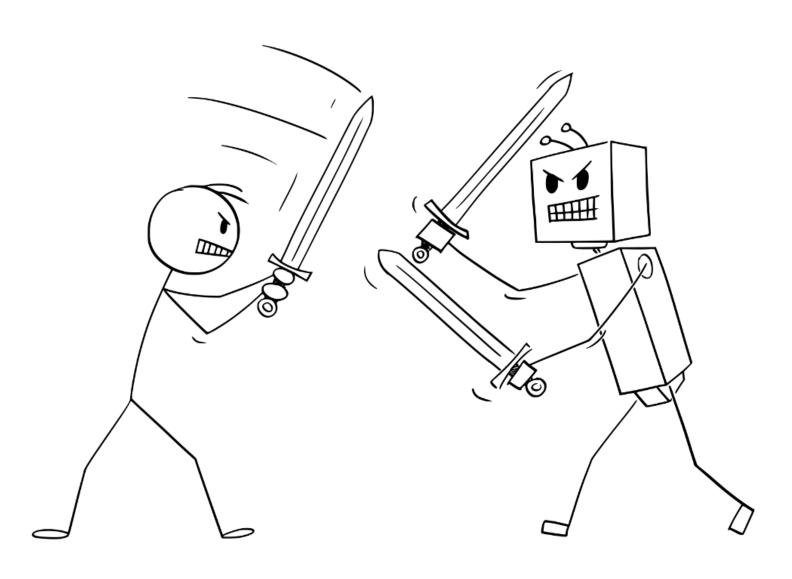


### Know Your Stories



-17-1Q-UE

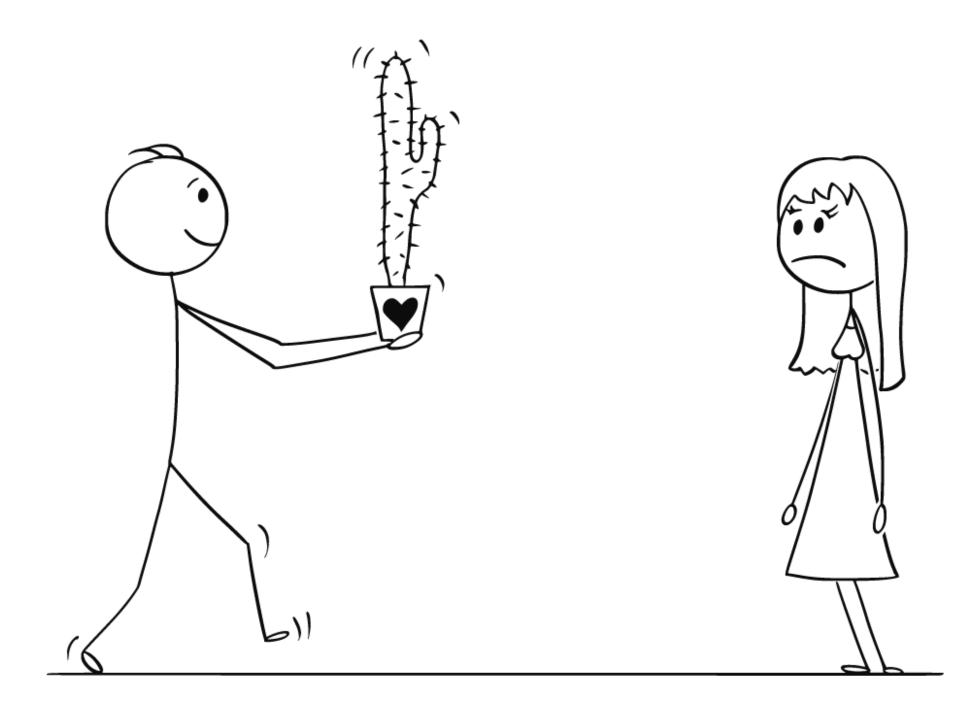
(<u>)</u>)



# **Reasons We** Don't Communicate

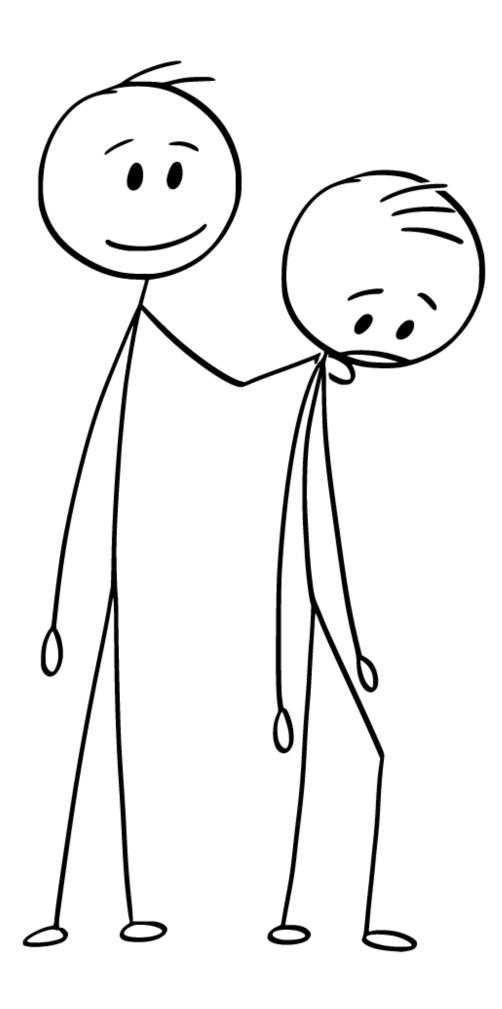




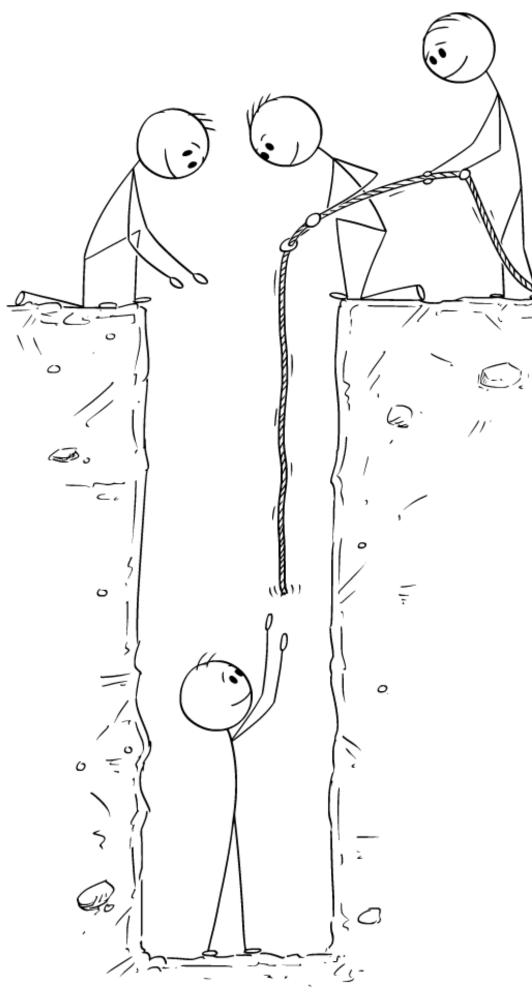


### Sympathy

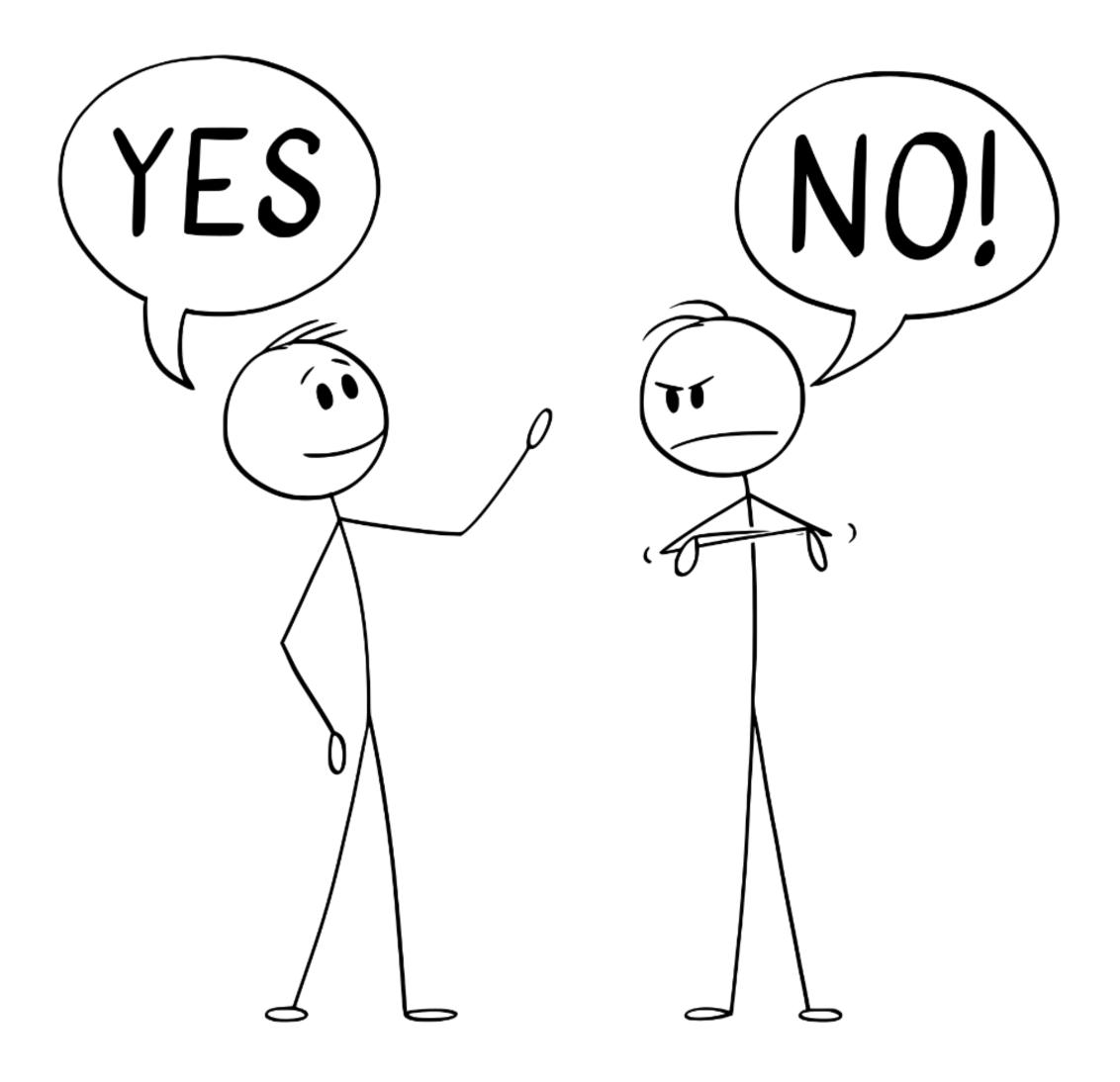




# Empathy



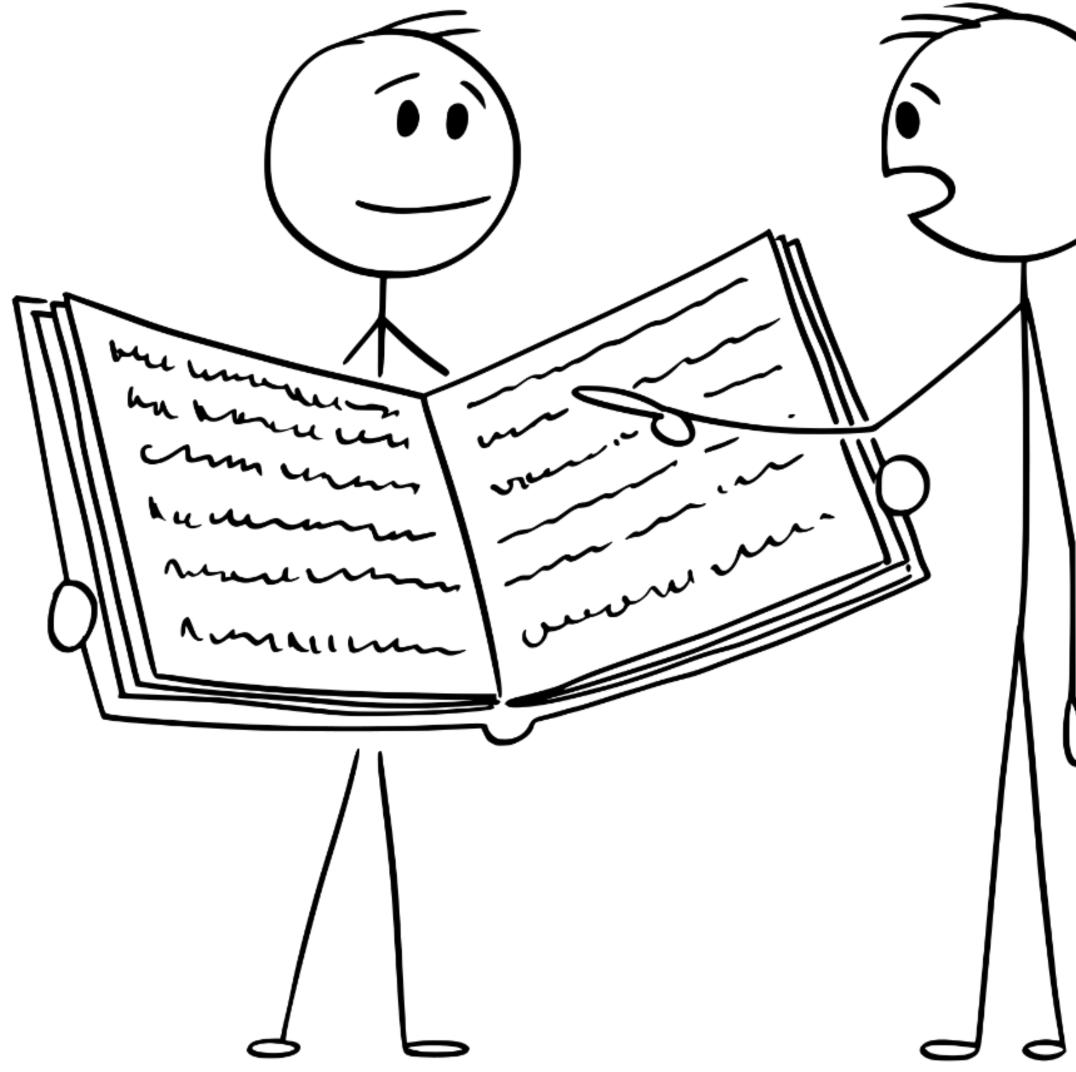




# Getting Them to See the Other Side



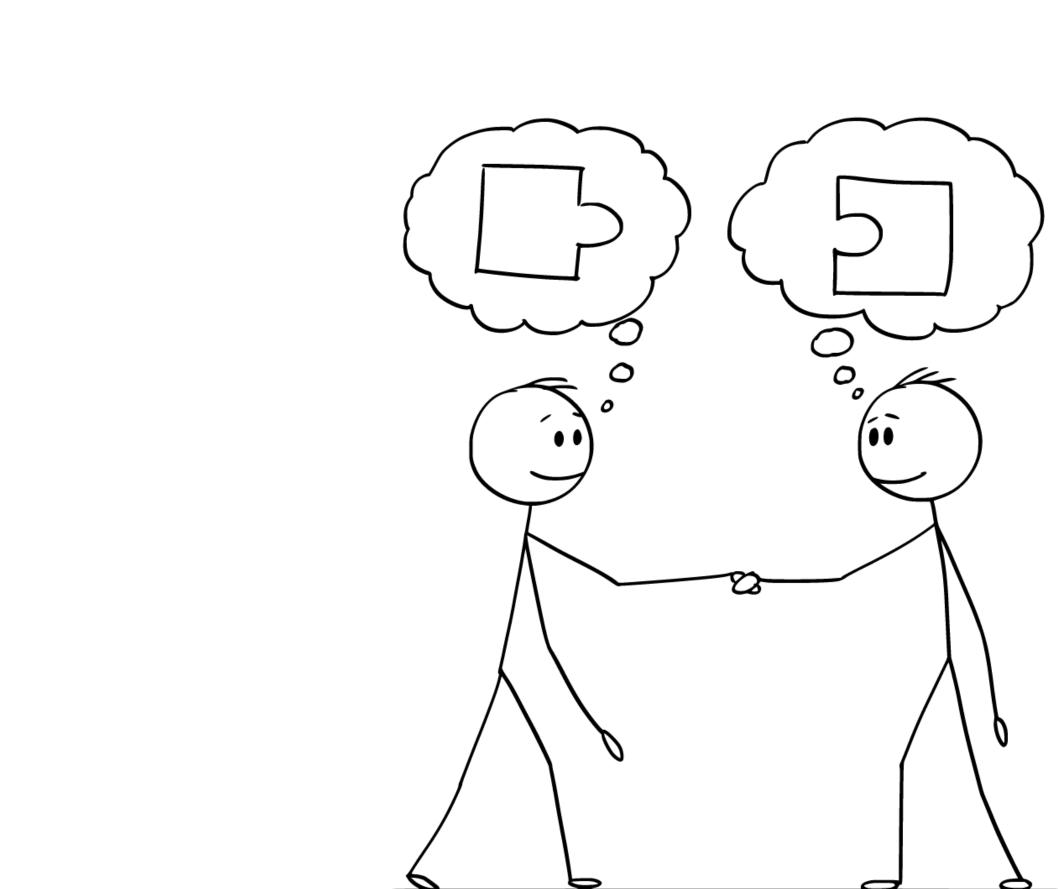
# Tell Your Audience Their Stories







# Connection **Building Trust** Actively Listen Know Your Story **Elicit Empathy Tell Their Story**





**Questions?** 

